

From Human Knowledge to Process Models

Jörg Desel
Katholische Universität Eichstätt-Ingolstadt



Outline

The general setting

Modularity

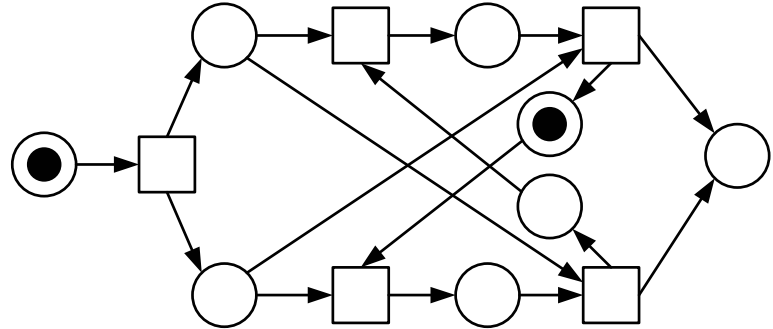
Synthesis

The complete picture

VIPtool

Audi project

Creating process models



Is the process description correct (valid)
w.r.t. reality or intended reality?

Is the process description correct
w.r.t. specified properties?

Are these properties correct (valid)?

Validation and Verification of a system

Validation: Did we build the right system?

Does the system fulfill the purpose for which it was intended?
Which aspects are missing? What is wrong?

Verification: Did we build the system right?

Automated or manual creation of a proof
showing that the system matches its specification.
Which specification is not satisfied? Counterexample?

Evaluation: Is the system useful?

Will it be accepted by the intended user?
Aspects that cannot be formulated in terms of formal specification

Validation of a process model?

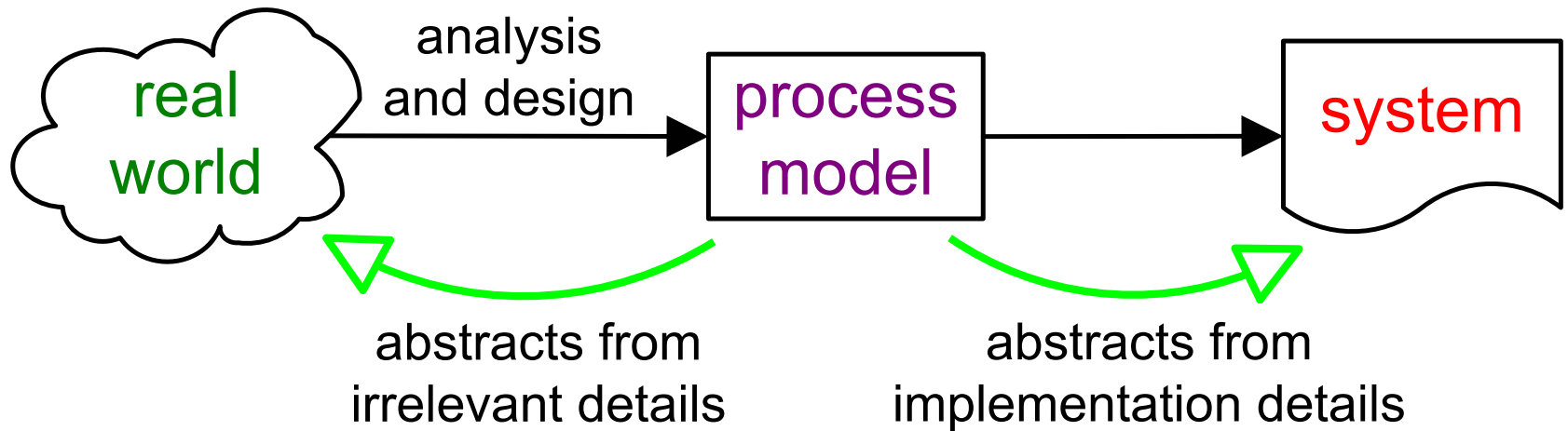
Validation: Did we build the right process model?

Does the process model fulfill the purpose for which it was intended?
Which aspects are missing? What is wrong?

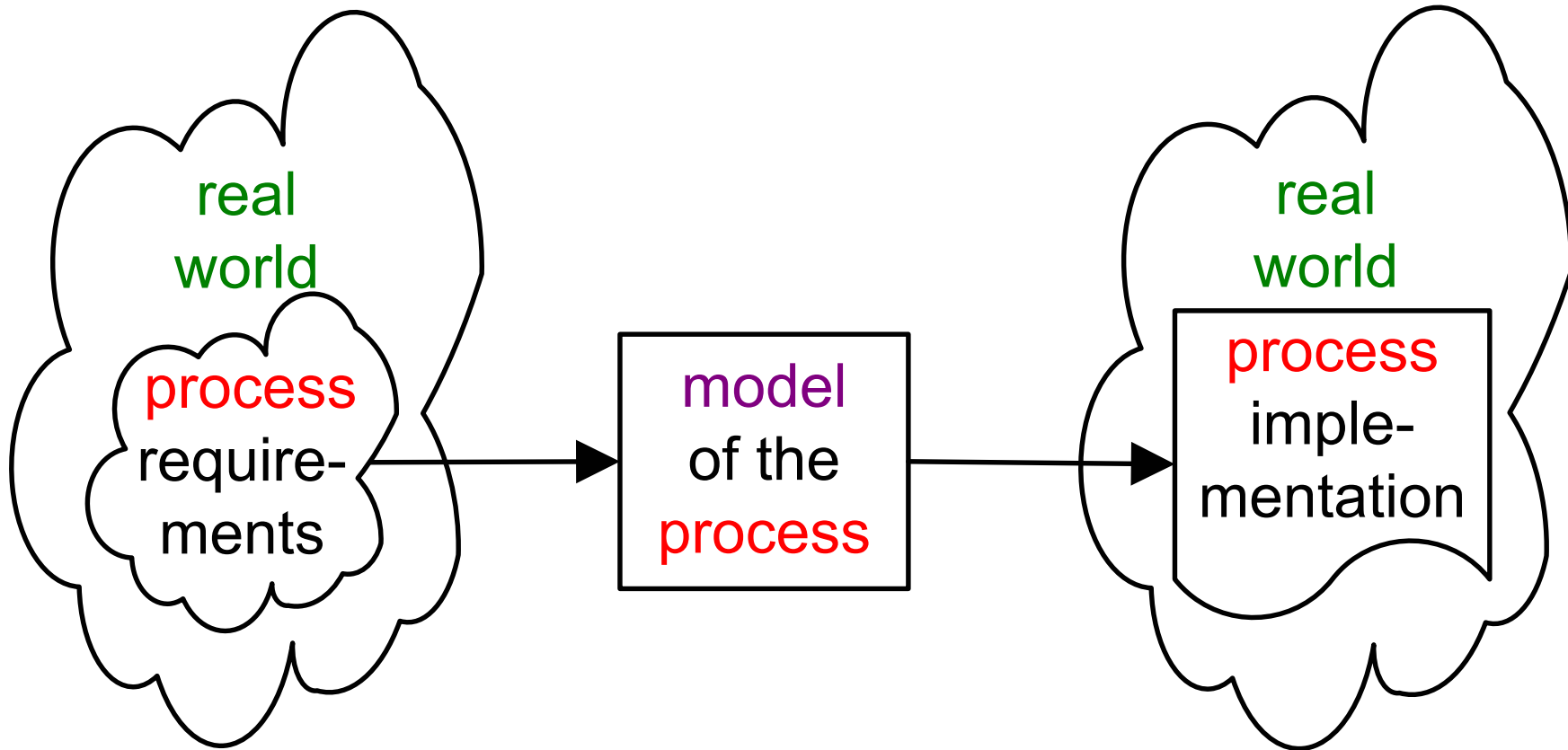
What is the purpose of a process model in system development?

Model-based System Development

Model-based system development



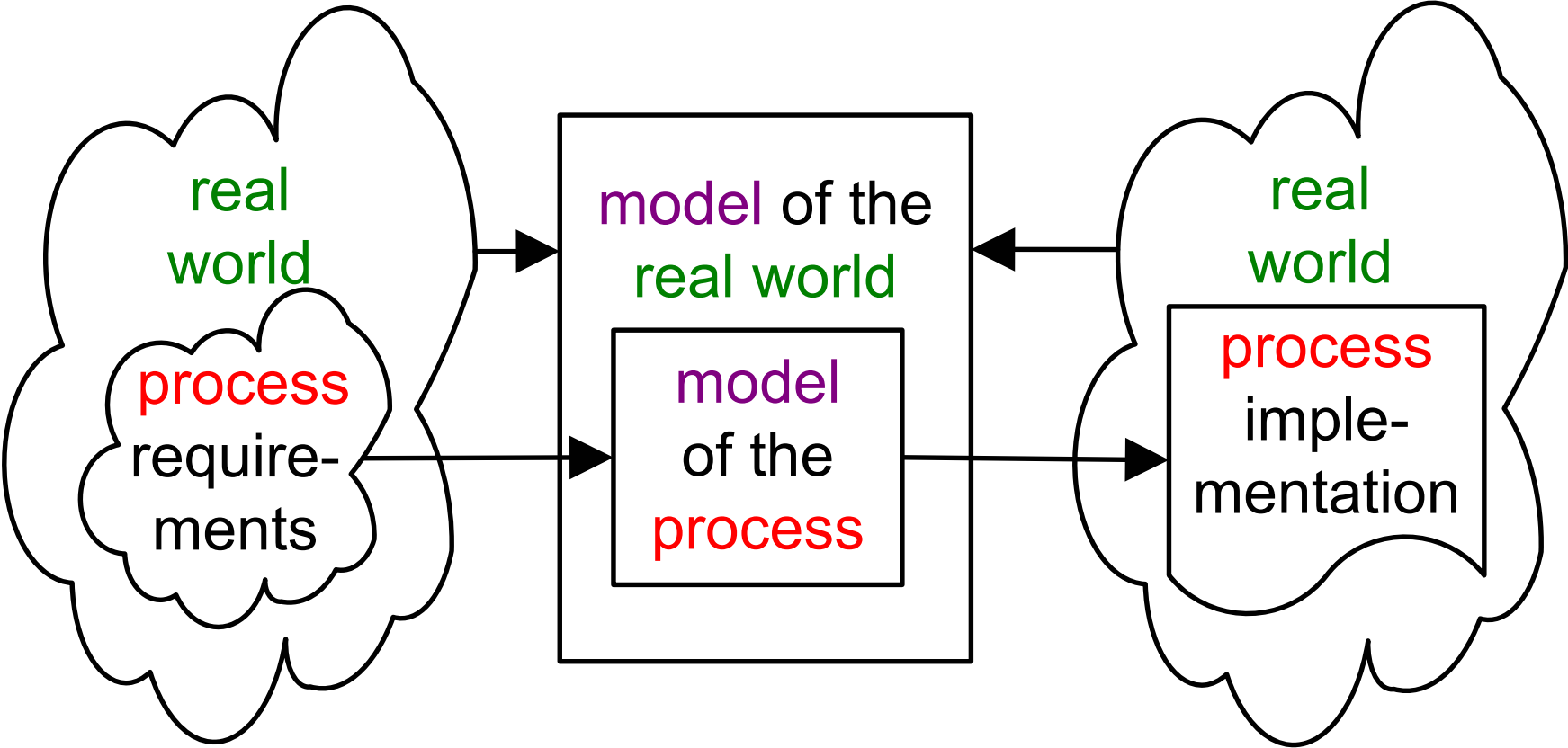
A Process in the Real World



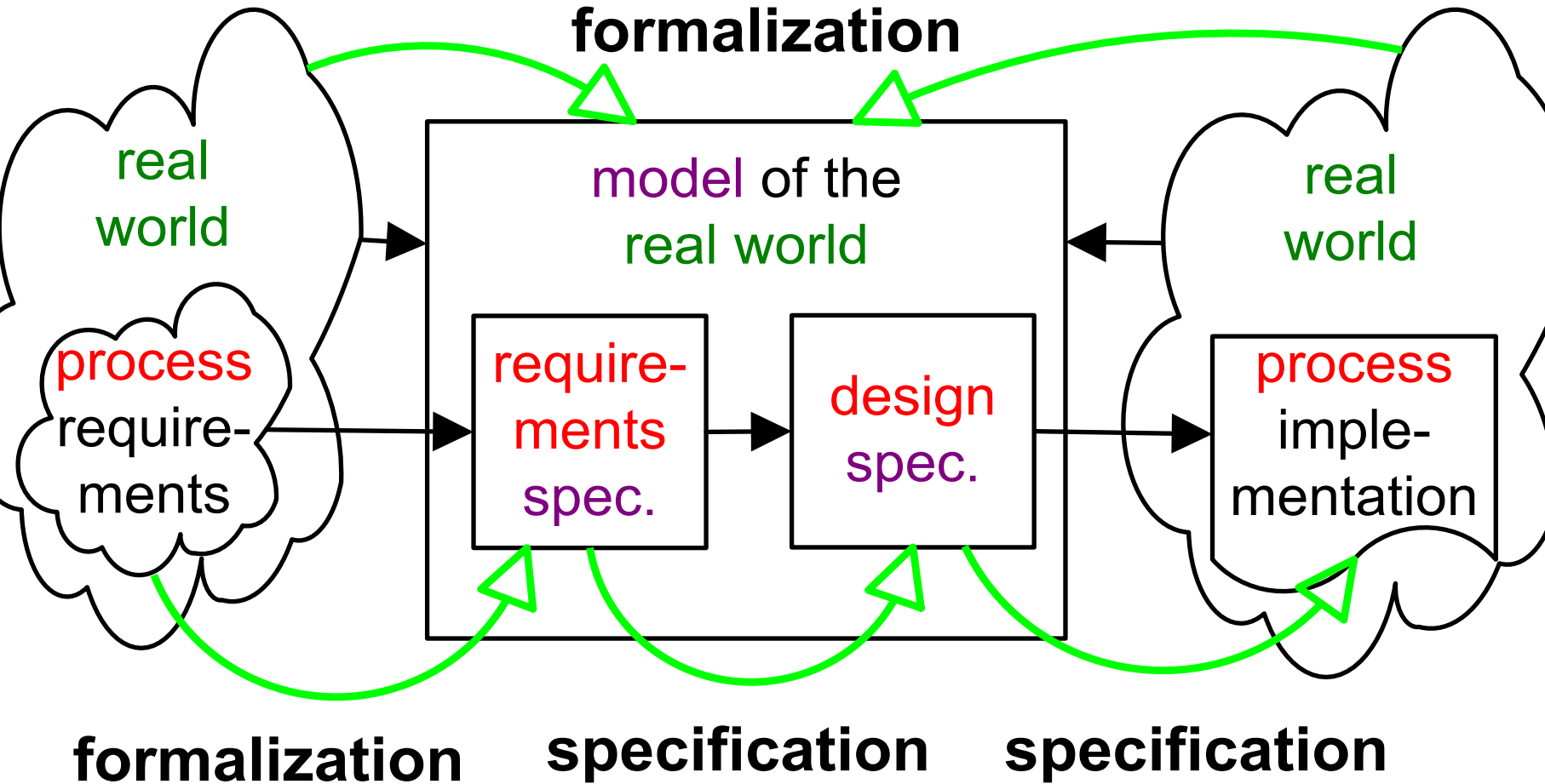
real world:

environment / assumptions on the environment /

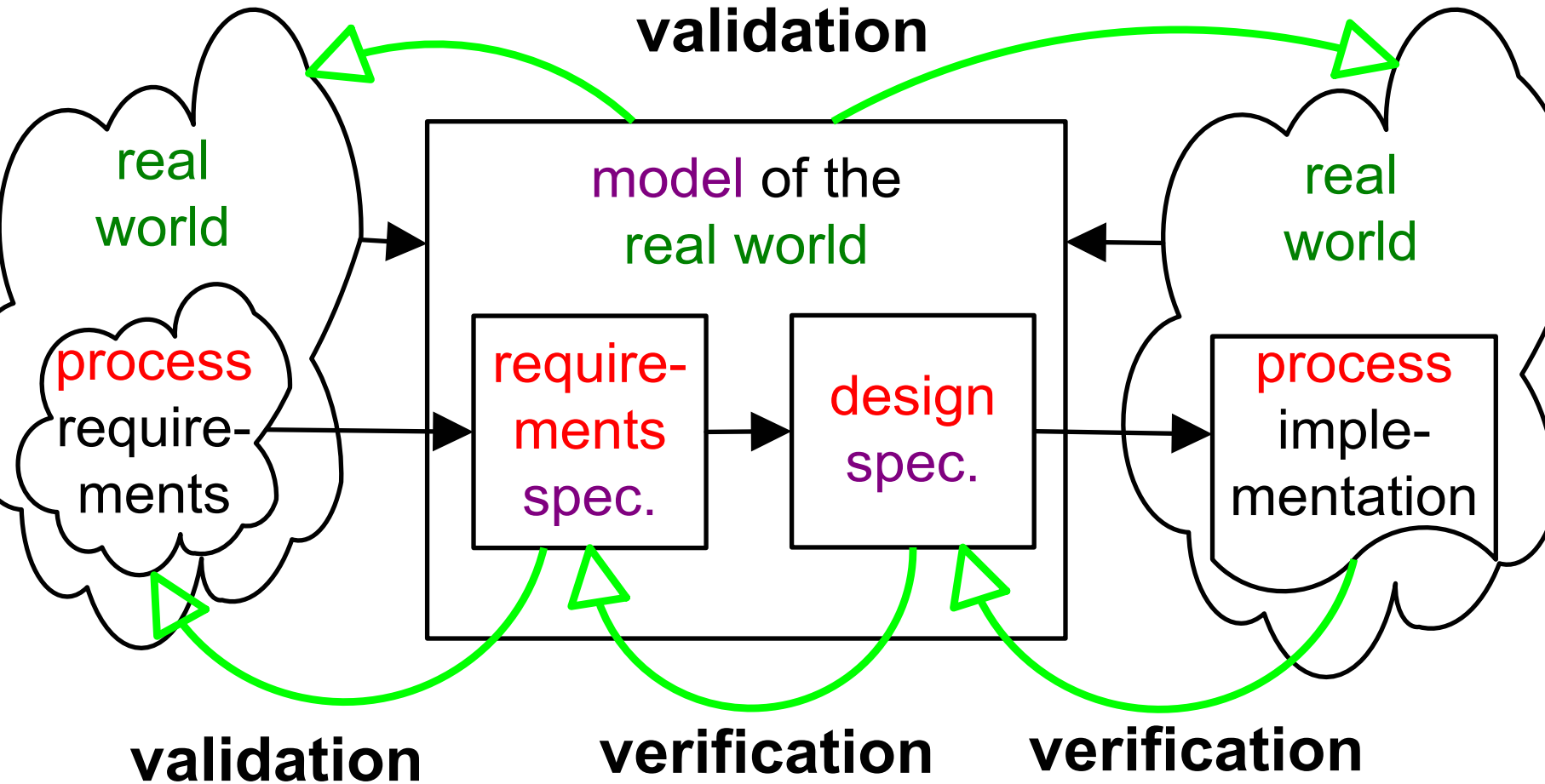
A Process Model in the Real World's Model



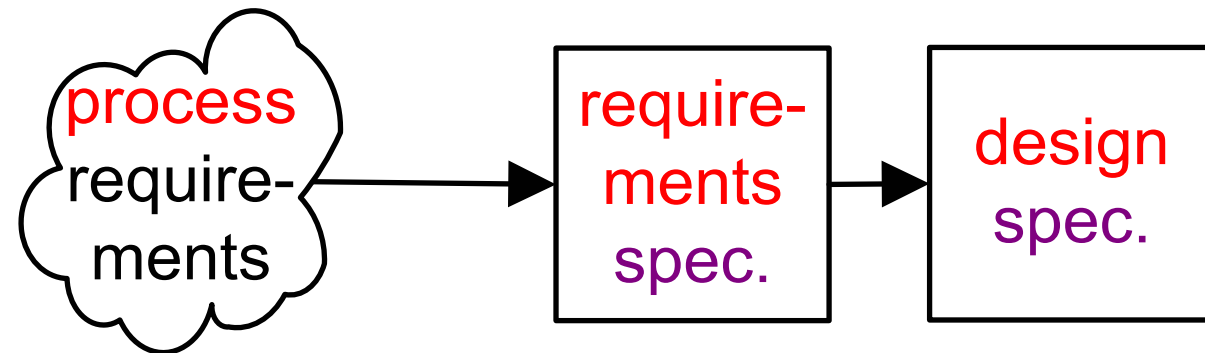
Splitting the Process Model

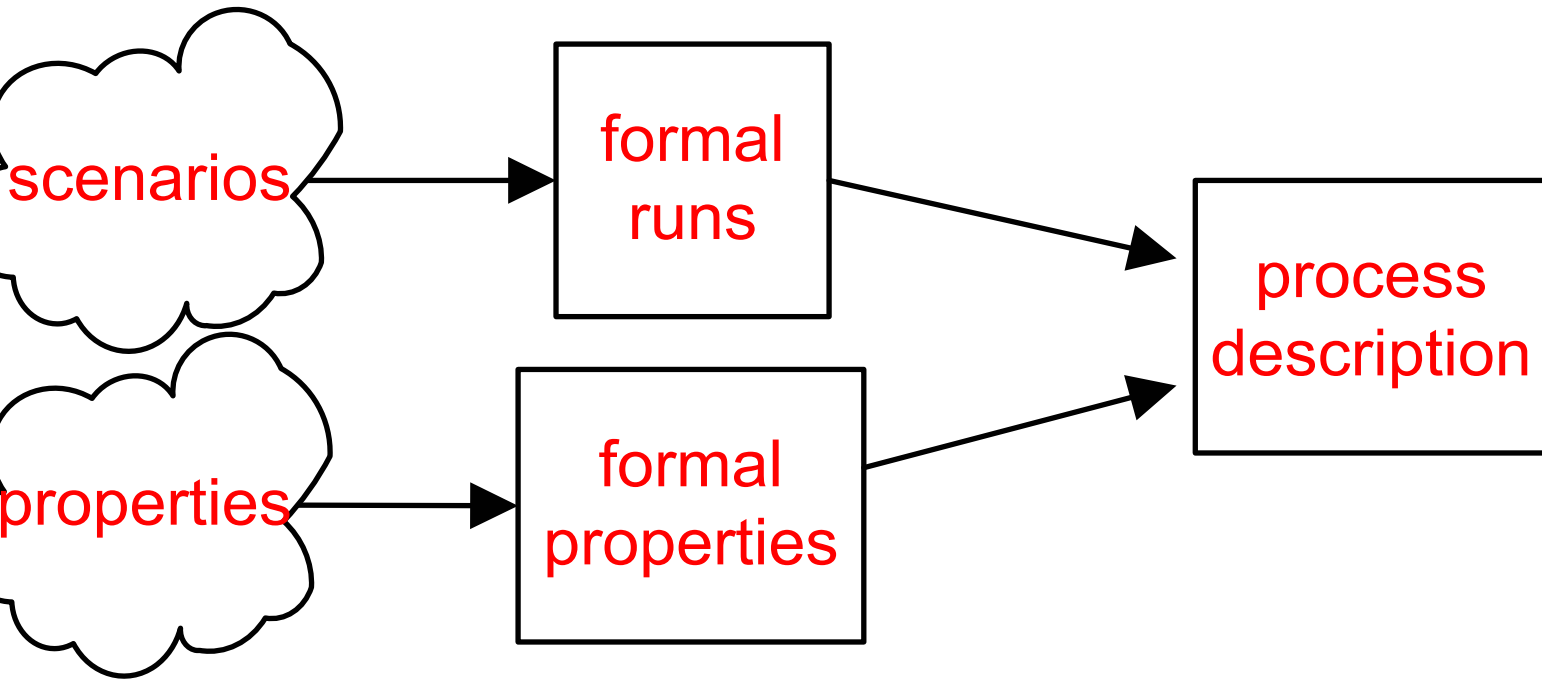


The Reverse of Formalization?

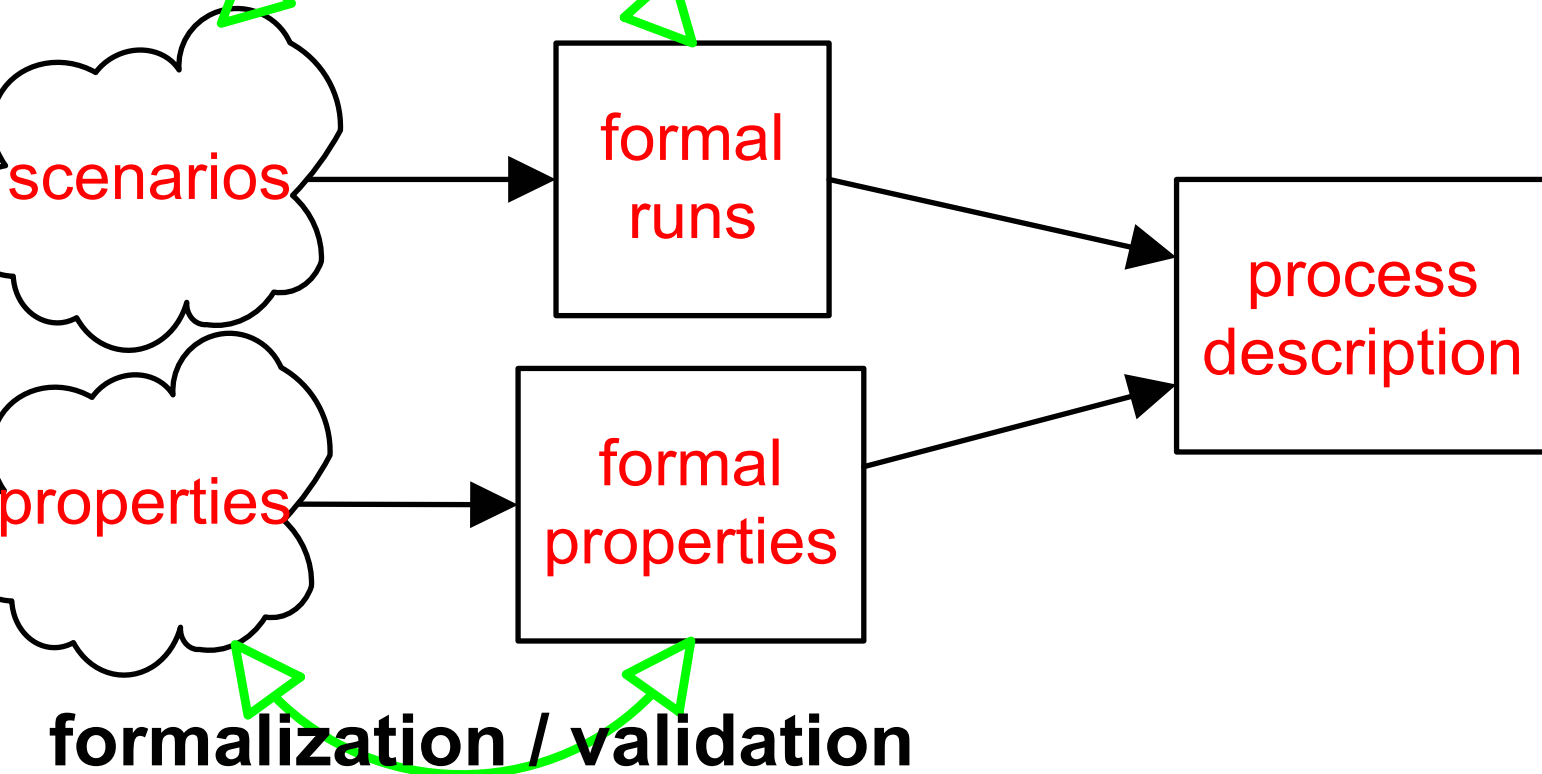


The Reverse of Formalization?

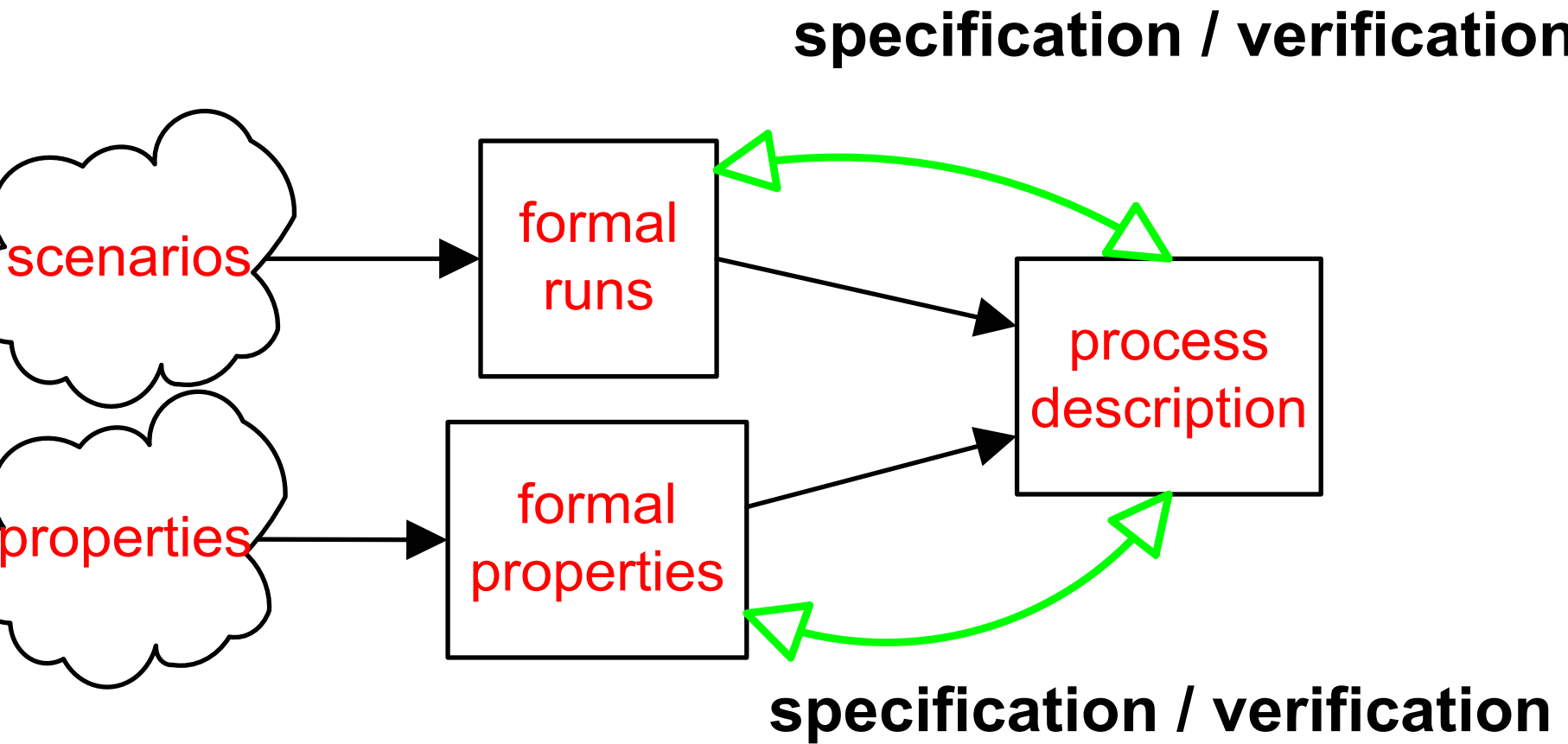




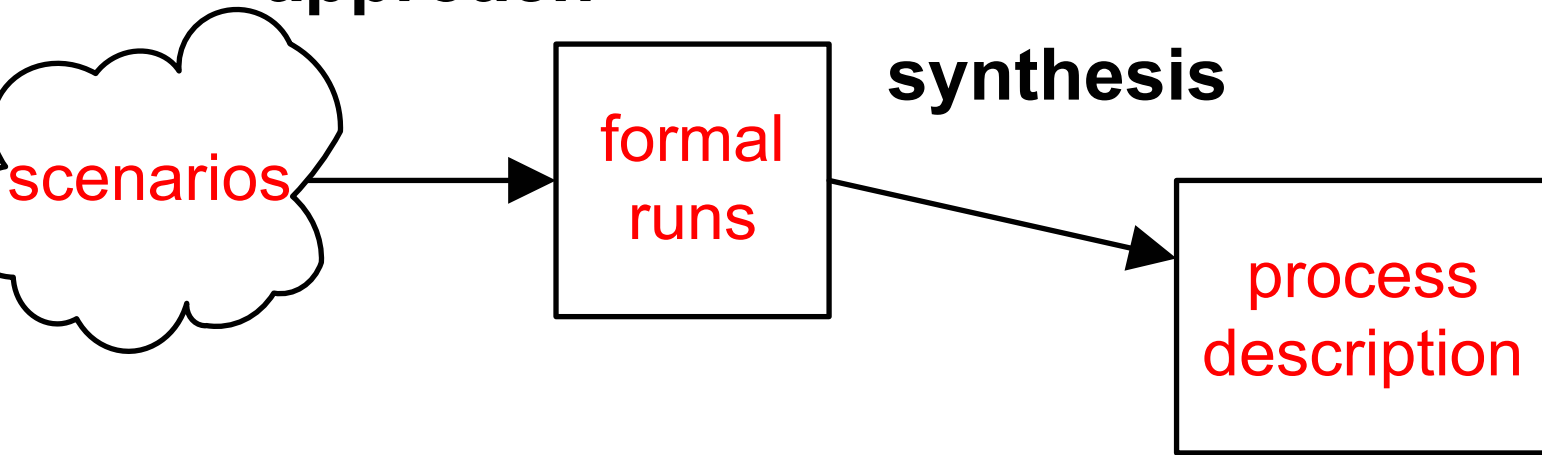
formalization / validation



formalization / validation



**modular
approach**



Explanations

Scenarios: single runs

no alternatives, no IF-THEN-ELSE
instance level

Formal runs: labeled partial orders of events

why **partially** ordered?

- more natural for processes
- vertical composition (this talk)
- horizontal composition (Paris)

Process descriptions: Petri nets

processes and process modules

Synthesis: work done in Eichstätt

Modularity



x and y occur concurrently



x consists of a followed by b

y consists of c followed by d

sequential setting



possible runs: xy and yx



$x = ab$

$y = cd$

resulting runs: $abcd$, $cdab$

concurrent setting



The only possible run: $x \parallel y$

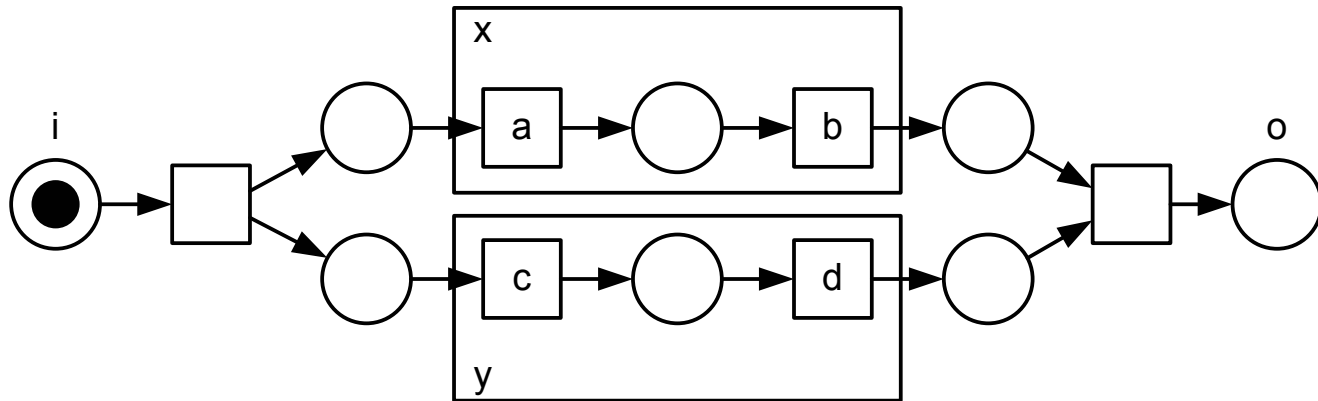


$x = ab$

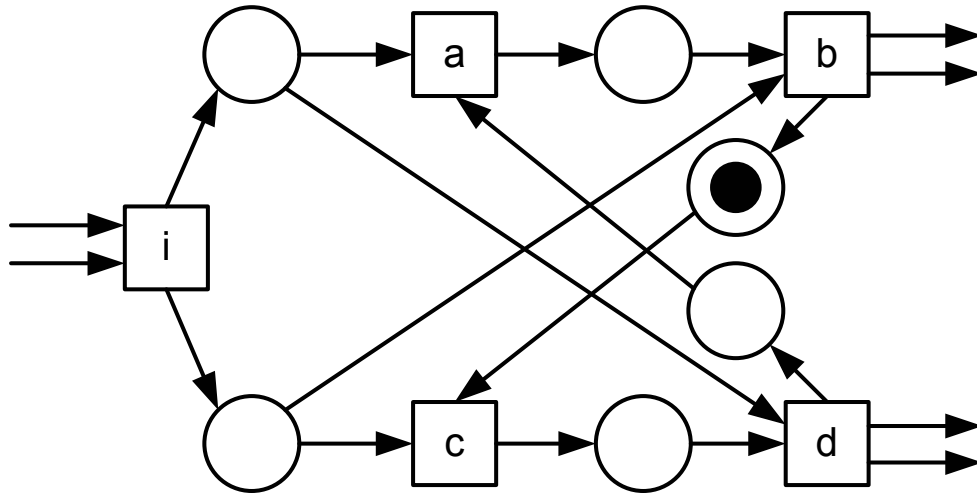
$y = cd$

resulting run: $ab \parallel cd$

as a Petri net



Definition of a process

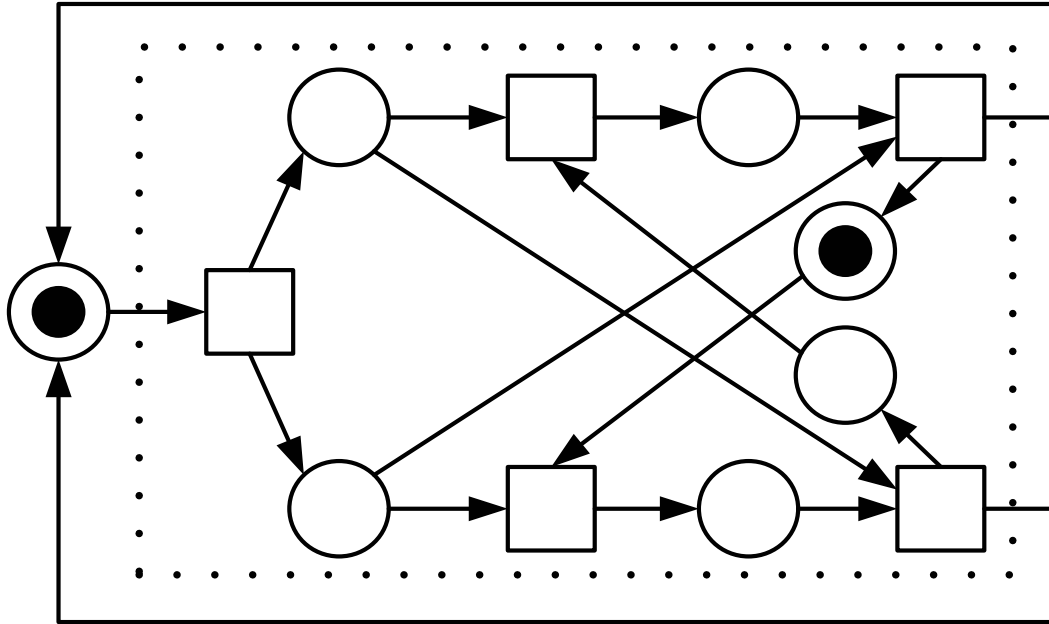


A connected Petri net with two sets of transitions

T_i : input transitions (in the example $\{i\}$)

T_o : output transitions (in the example $\{b, d\}$)

safe processes



A process is safe if this net is 1-bounded

→ transitions of T_i and T_o occur alternately

→ no autoconcurrency

Difference to van der Aalst's workflow nets

Workflow nets start with input place and end with output place
(and sometimes have a feedback transition)

Workflow nets start with empty initial marking
(only input place marked) and hence no memory

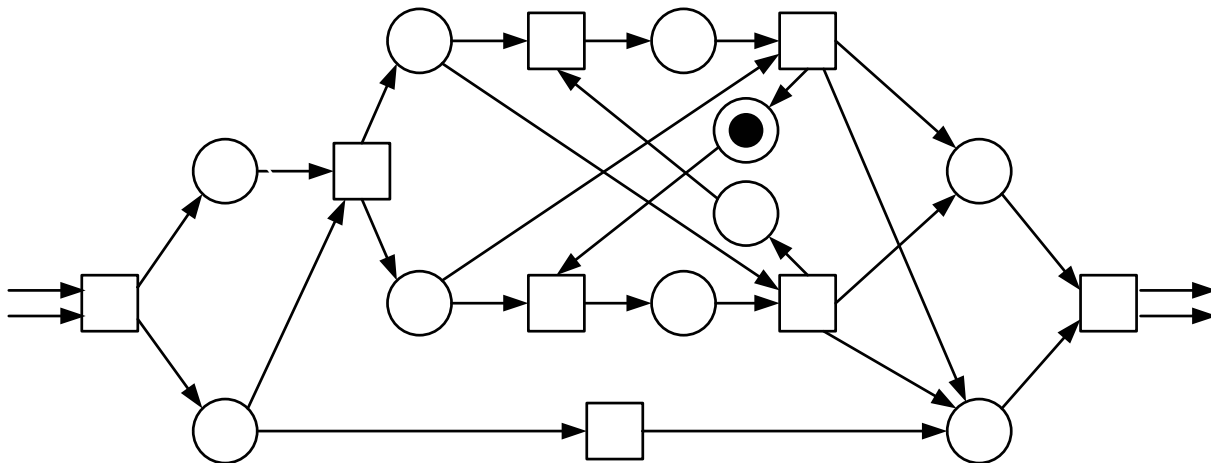
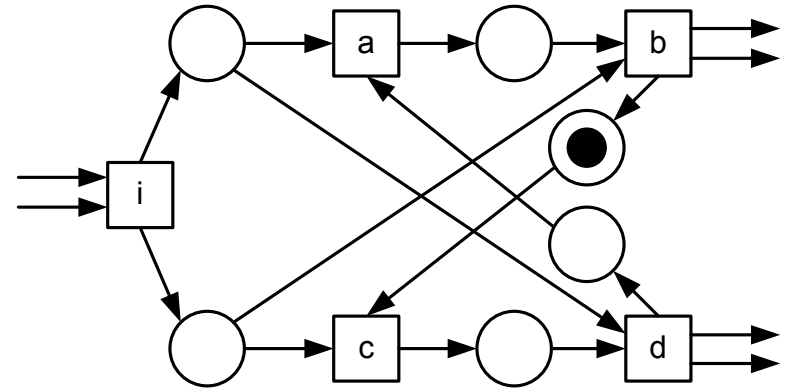
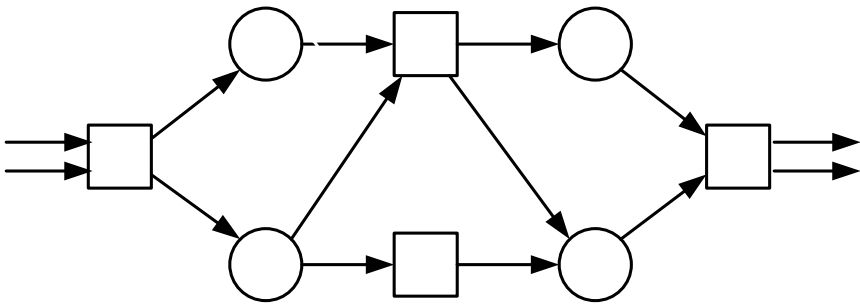
Sound workflow nets are safe but also live
(with feedback transition)

Refinement

Refinement of t in

by

yields



Observation

We do not distinguish isomorphic processes

Proposition:

The order of refinement does not matter

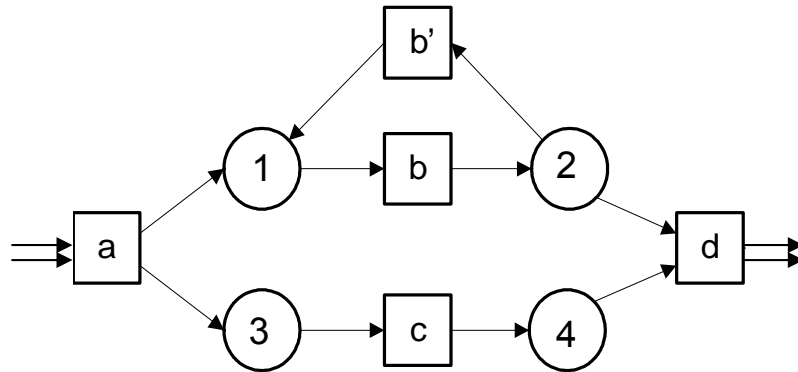
Hence we can do all refinements in one step

But the refined process can have new refinements

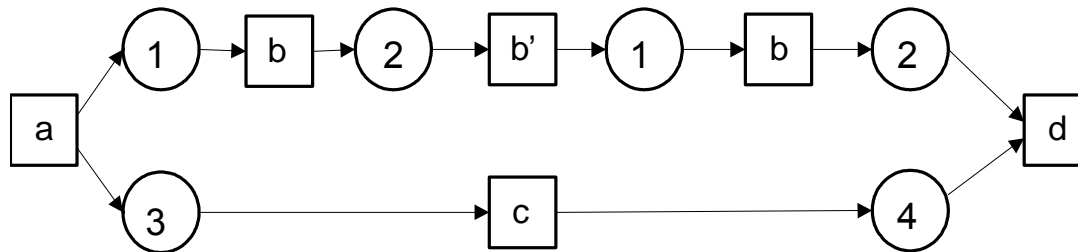
Hence there is a refinement hierarchy

Partially ordered runs

A process



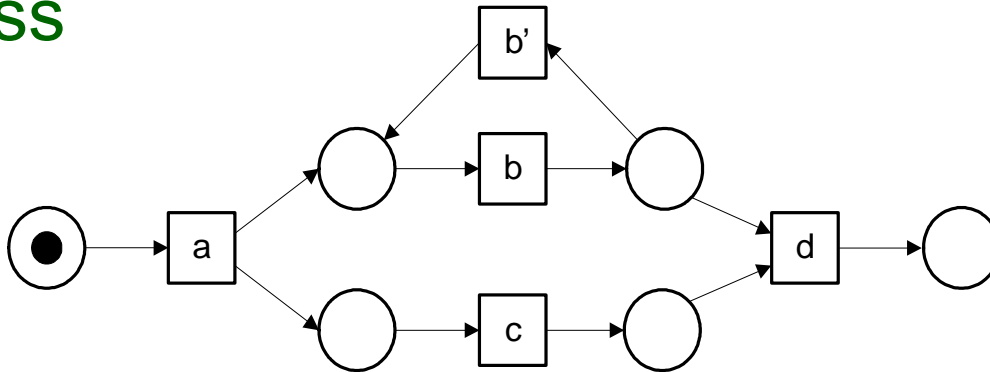
A partially ordered run of the process



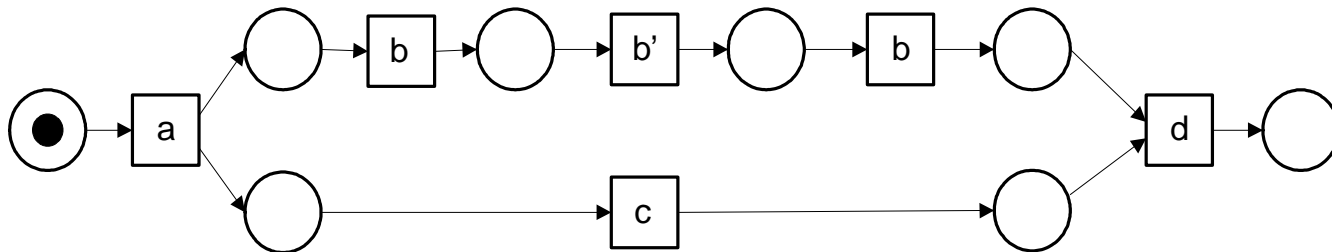
No branching places, no circles,
vicinity of transitions is respected

More convenient view

A process



A partially ordered run of the process

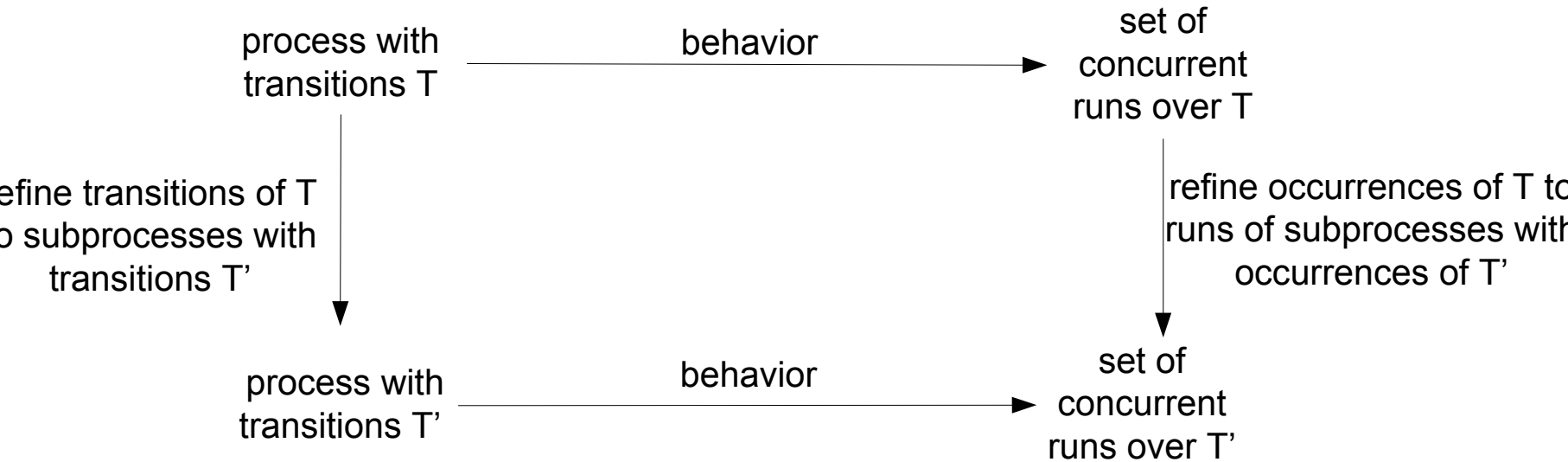


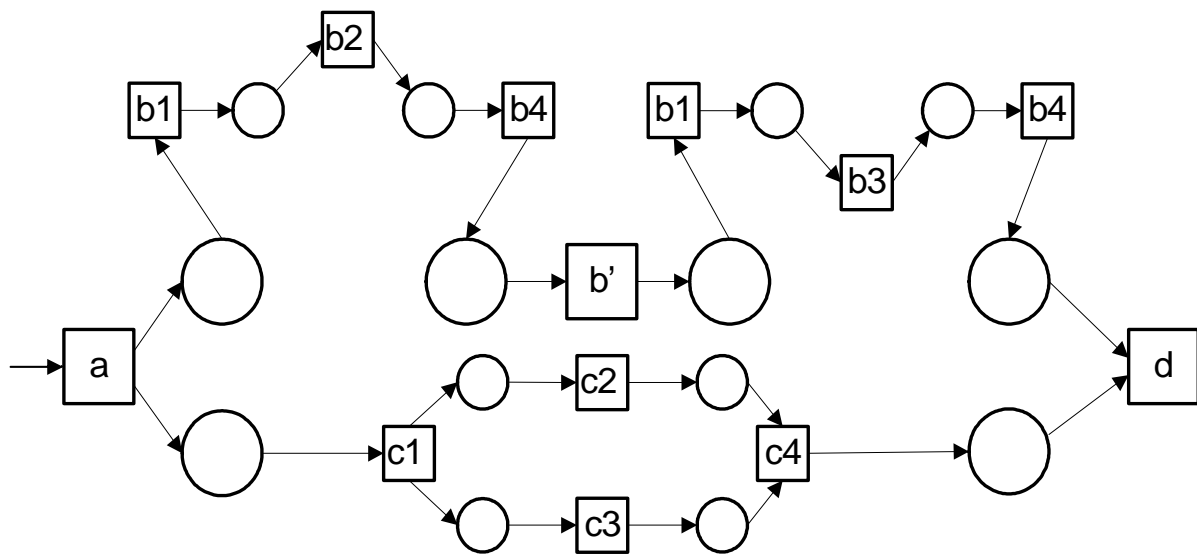
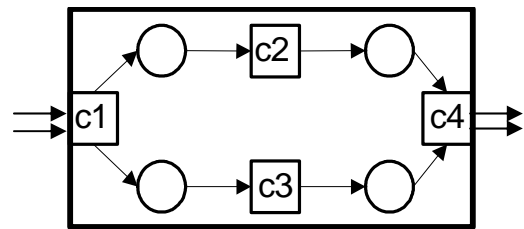
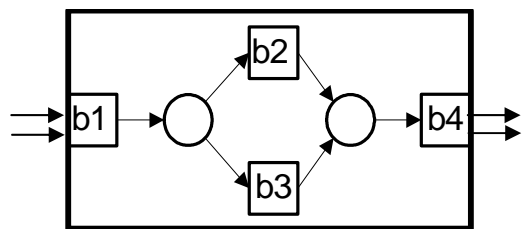
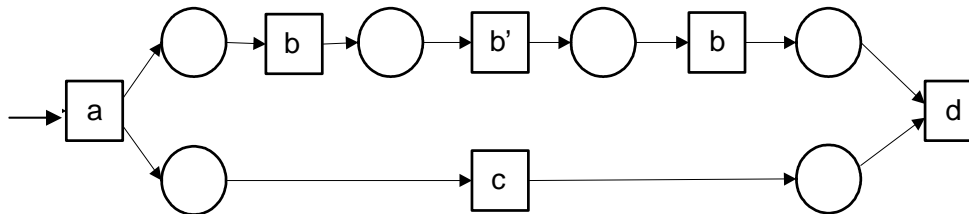
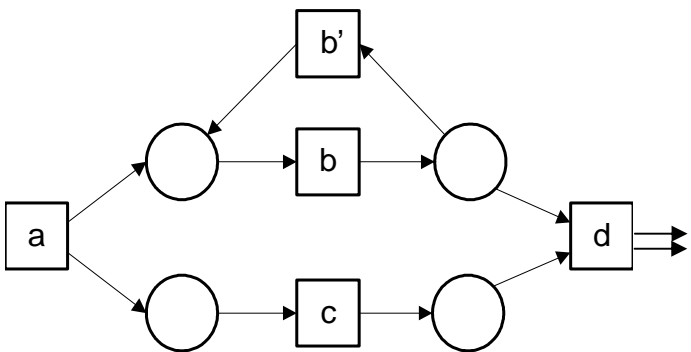
Every occ. seq. of the run is an occ. seq. of the process

For each occ. seq. of the process there is an according run

Main argument

For partially ordered runs, this diagram commutes





synthesis / process mining

Generate a Petri net from a description of its behavior
(state space, language, partial orders, ...)

... such that the behavior of the generated net is

- precisely the initial behavior
- little more than the initial behavior

... such that generated Petri net is small / easy to understand

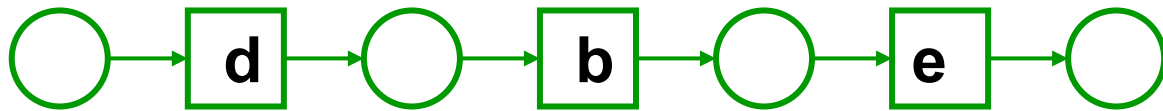
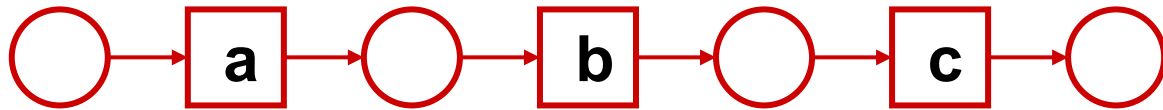
Theory for state spaces developed by Ehrenfeucht / Rozenberg

Main player in synthesis theory: Phillippe Darondeau

Synthesis from partial languages:

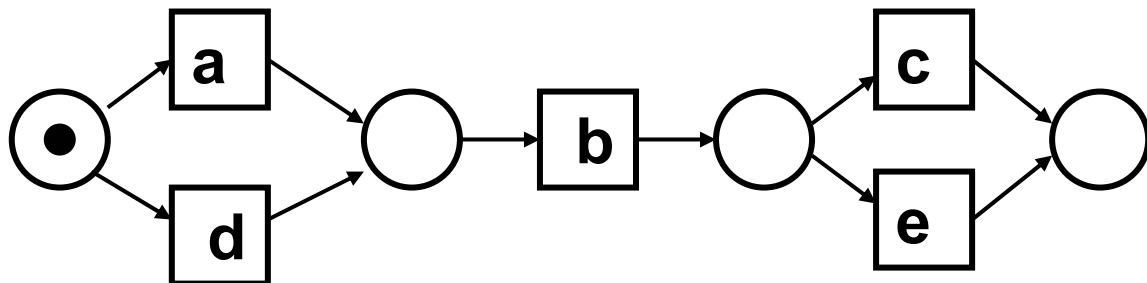
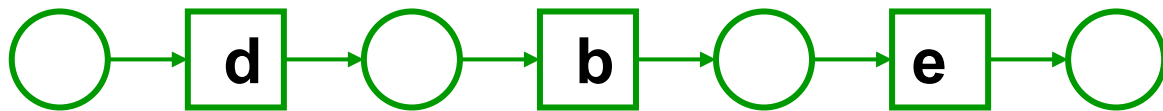
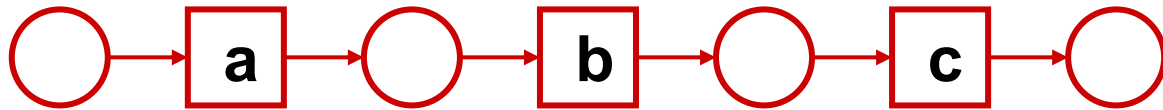
Lorenz / Mauser / Bergenthum / Desel

Synthesis from runs



Synthesis from runs

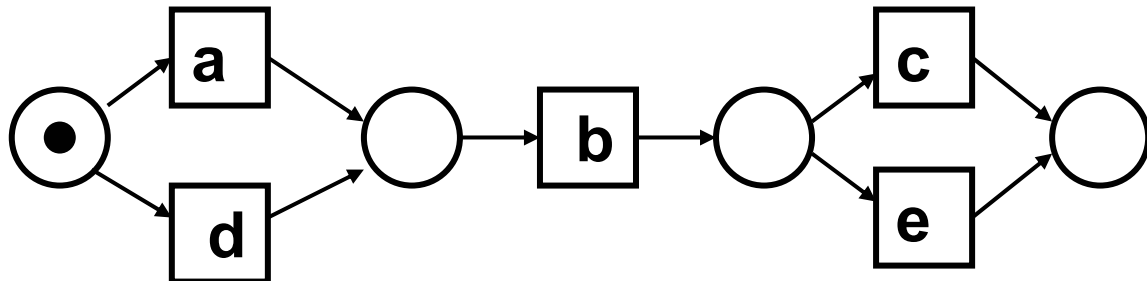
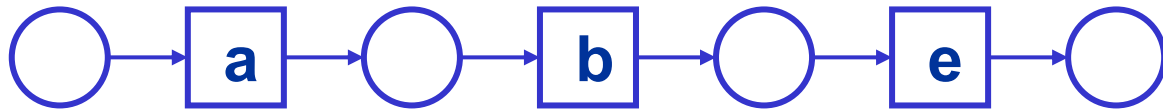
Result obtained by folding



Synthesis from runs

Result obtained by folding

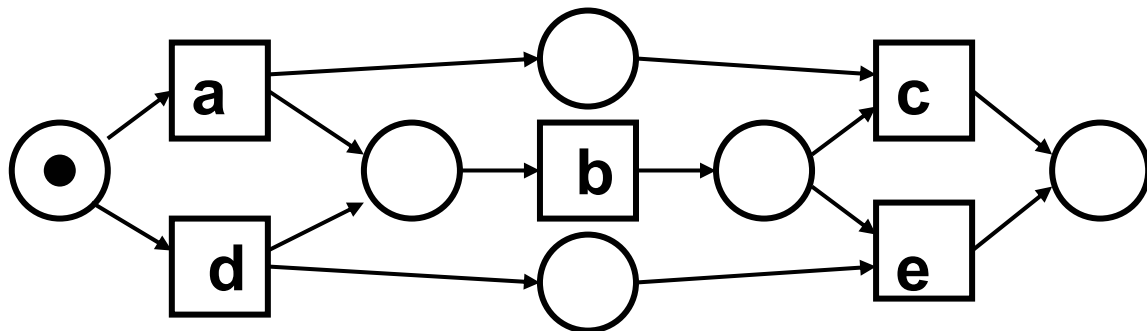
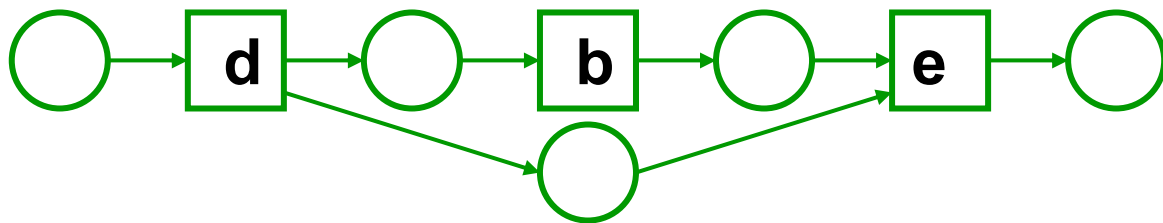
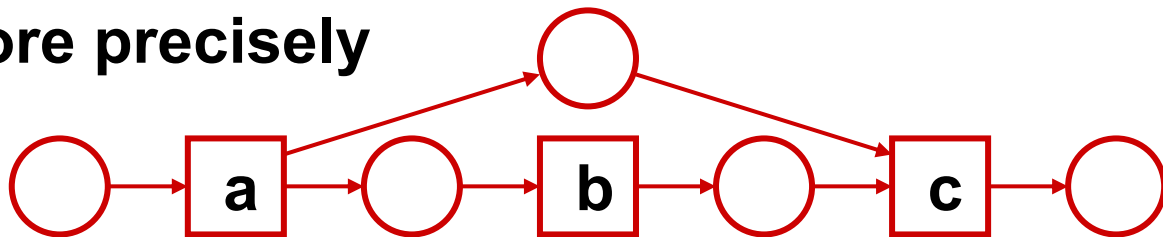
Problem: this process has additional runs, e.g.



Synthesis from runs

Result obtained by folding

This is either intended or runs have to be specified more precisely



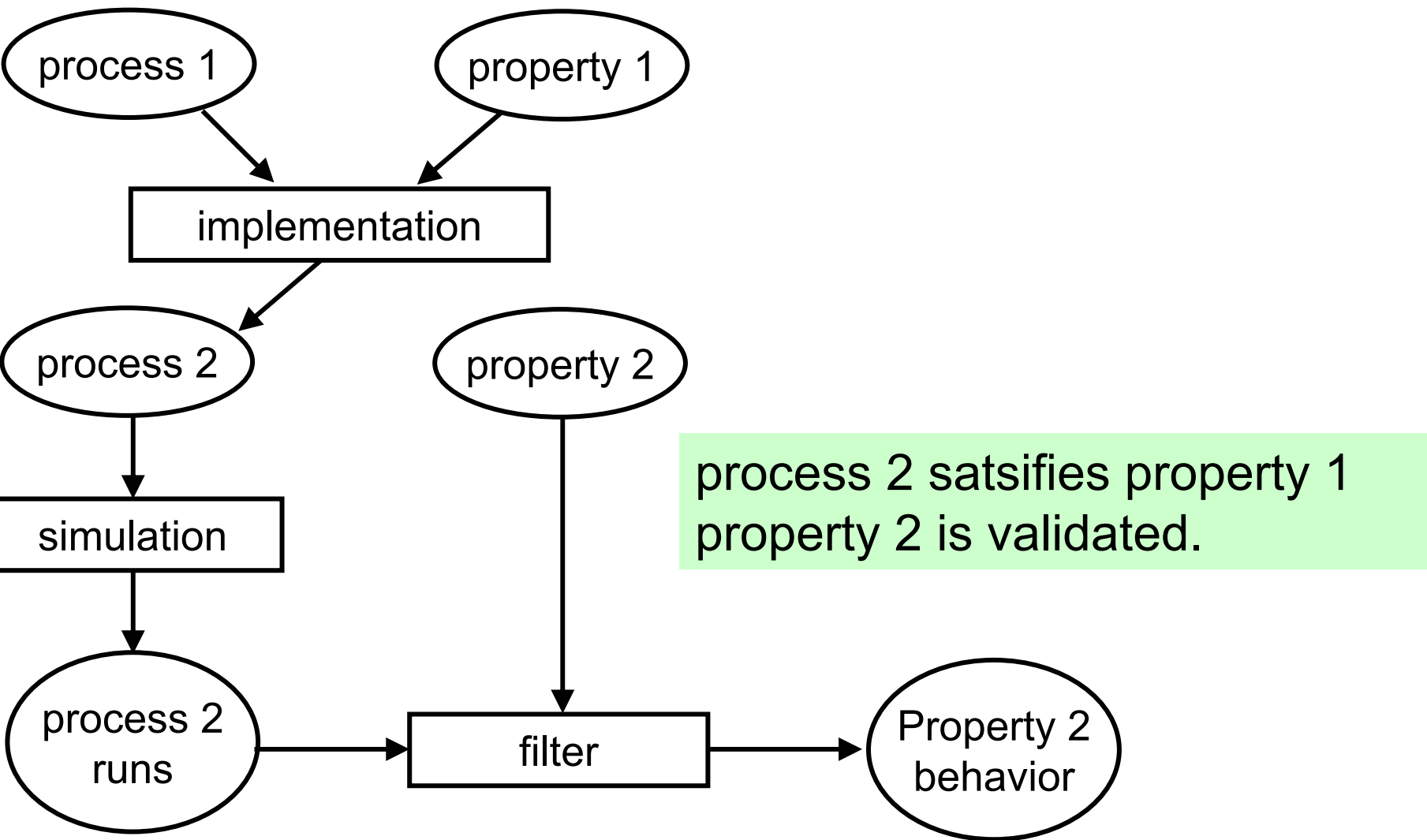
Process construction using synthesis

1. Identify start conditions, start actions and end actions of the process to be defined
2. Let relevant people define runs of the process on an abstract level
3. Agree on the abstract actions that occur in these runs
4. Synthesize a process from the runs
5. Validate this process by construction of runs
6. If actions that have to be refined then
Find experts that can provide information (runs) for these actions and continue with 3
7. Otherwise construct the flat process by repeated refinement of all actions for further analysis

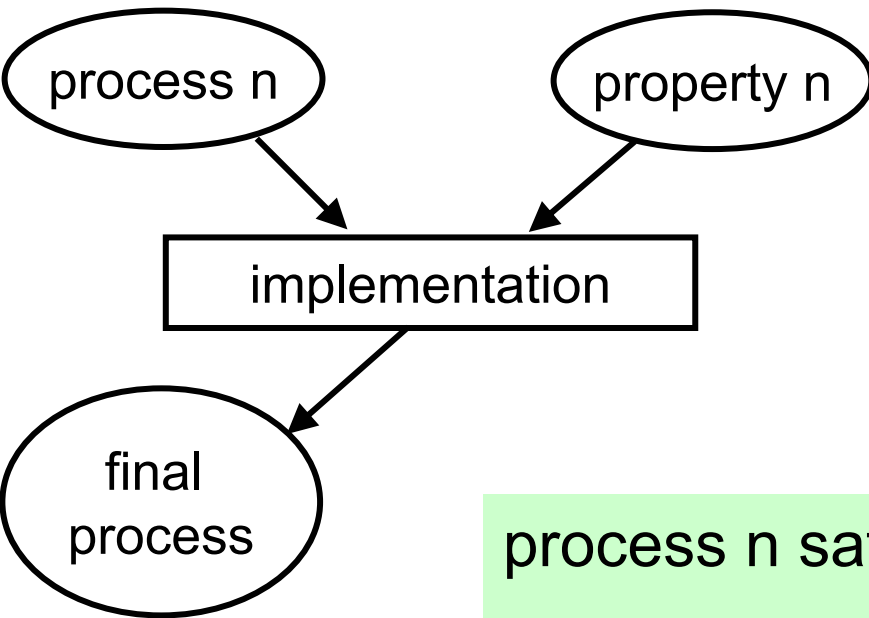
Steps 2-4 described in detail in:

Bergenthum, Desel, Mauser: Synthesis of Petri Nets for Business Process Design, Modellierung 2008, Berlin, 12.-14.March

stepwise validation of processes and properties



stepwise validation of processes and properties



process n satisfies properties 1, ..., n-1

The final process satisfies all properties

This approach does only work as long as the properties restrict behavior.

VIPtool

Constructs and visualizes partially ordered runs

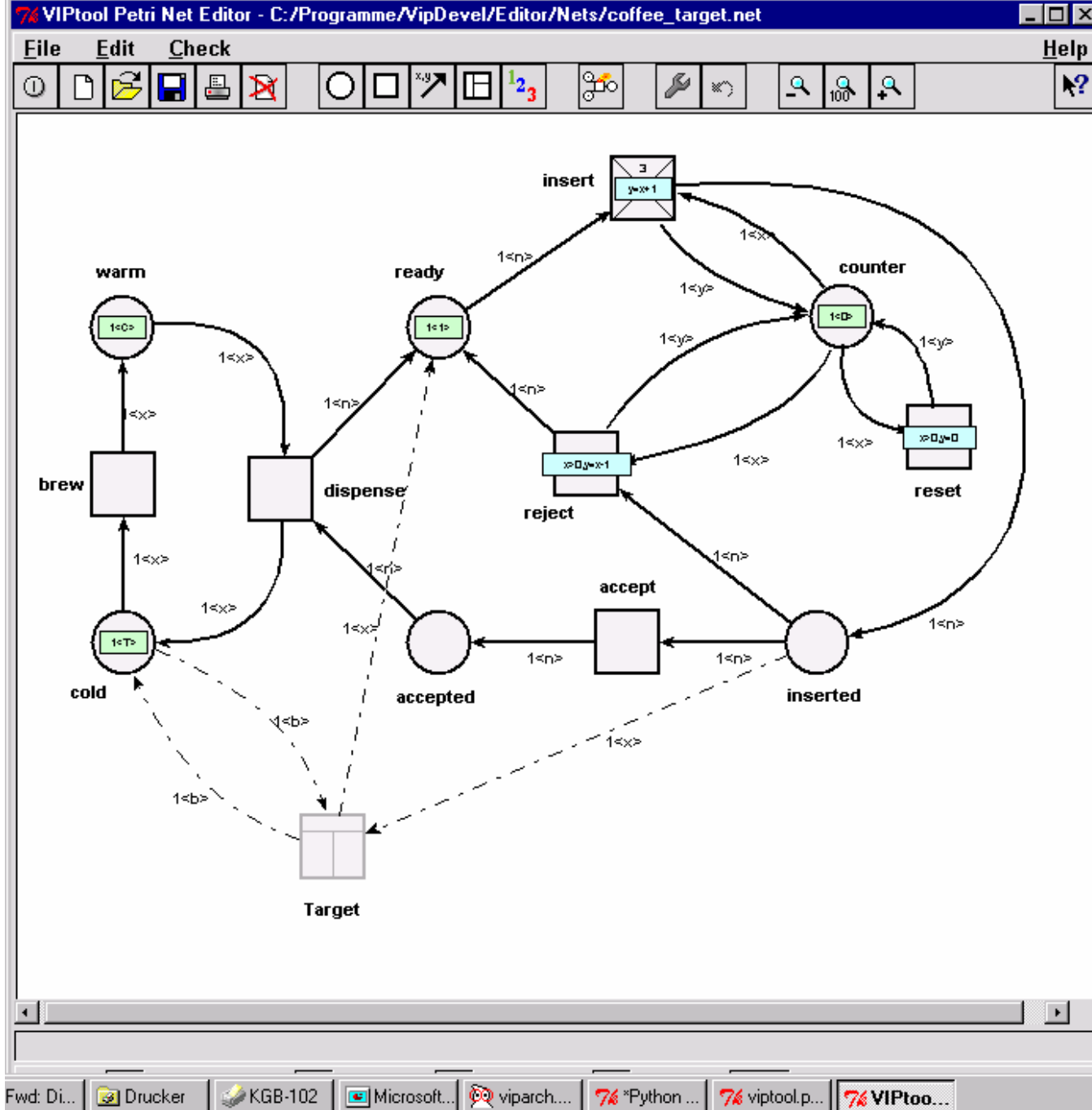
Allows to define properties graphically (fact transitions etc)

Checks properties on runs

Synthesizes nets from partially ordered runs
(various algorithms)

Will support the entire procedure described before.

Simulation =
Generation
of runs



control of parameters

Simulation of net C:/Programme/VipDev/Editor/Nets/coffee_target.net

Processes: No limit Limit to:

Process length: No limit Limit to:

External events: Disabled Enabled

Query evaluator Disabled Enabled

Cutoff events: Disabled Enabled

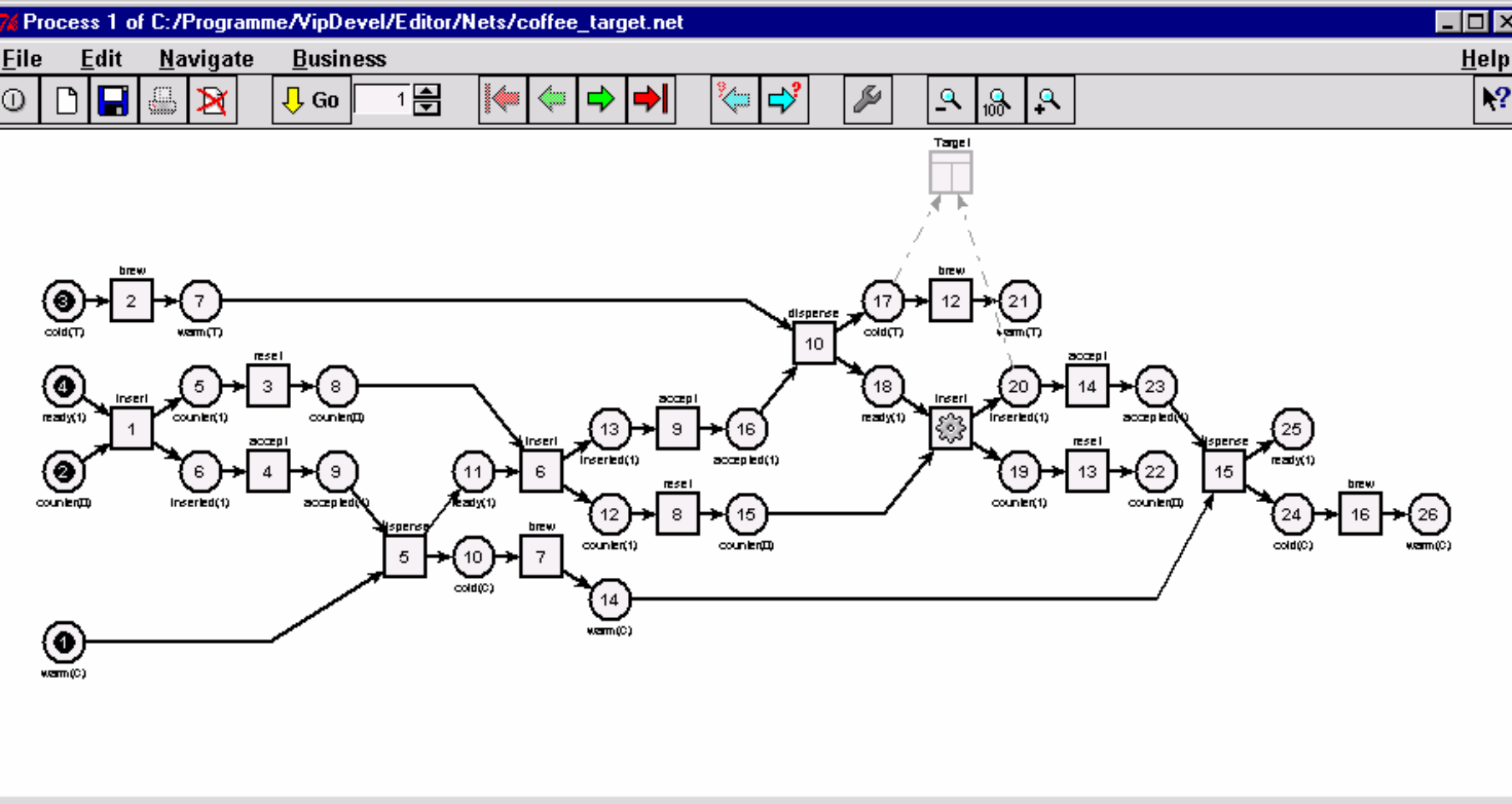
Termination: Query match Deadlock

User interaction: Automatic Dialog

Simulate Processes... Save Help Close

VipTool

A generated and visualized run



VipTool

Analysis of runs

Process 1 of C:/Programme/VipDevel/Editor/Nets/coffee_target.net

File Edit Navigate Business Help

Go 1

Simulation finished successfully

VIPtool

Processes:	80
Events:	239
Conditions:	360
Enabled:	107
Query answers:	87
Time:	00:22.42

Process: 1 of 80 Conditions: 26 Events: 16 Termination: Ext

Close

The AUDI project

Audi improves algorithms for refuel identification and updates of the fuel / remaining milige indication

The intended algorithms are given in an informal way, in form of natural-language scenarios.



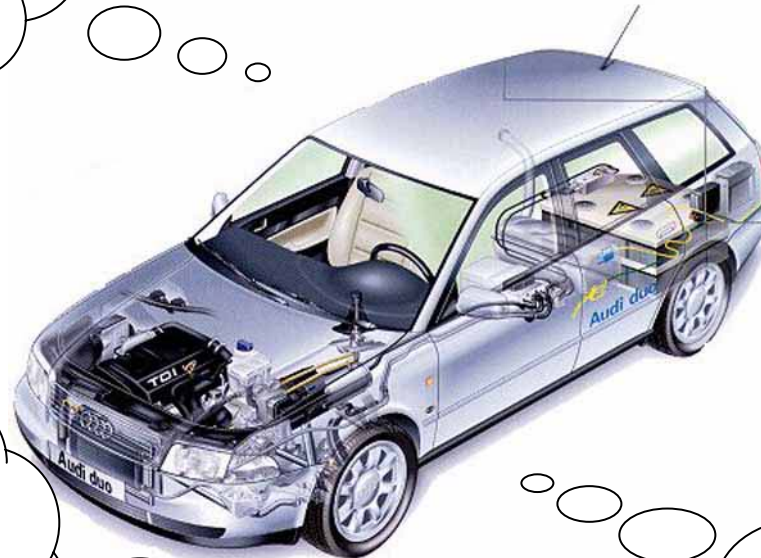
1. Formalize / validate the scenarios and requirements
2. Synthesize a model from these formalized specifications

How much fuel is in the tank?

Did someone
refuel?

How much?

How correct
are signals
from petrol
gauge?



Did refueling really
happen, or is the
car on an aslope
road so that it
seems that petrol
has increased?

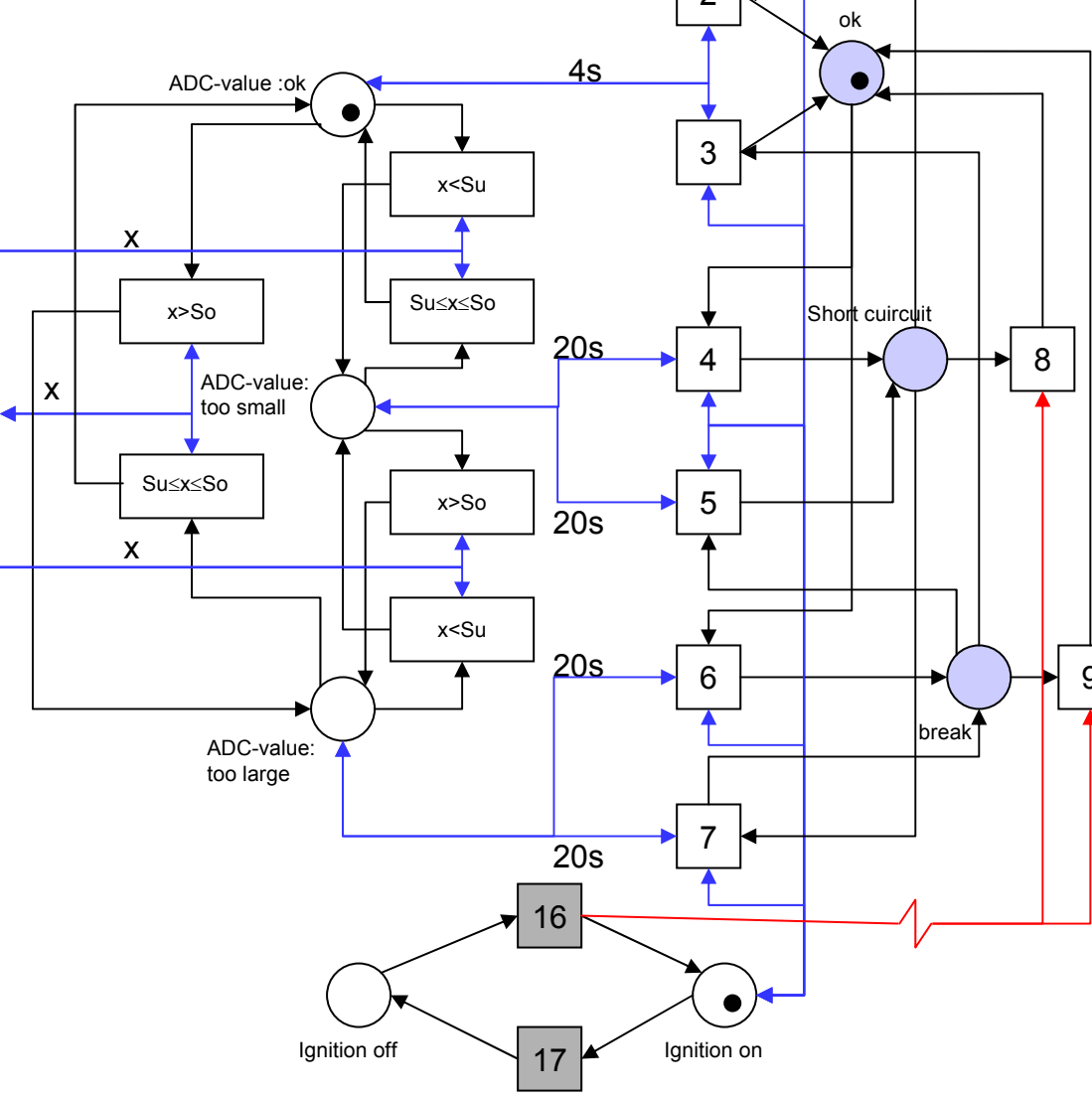
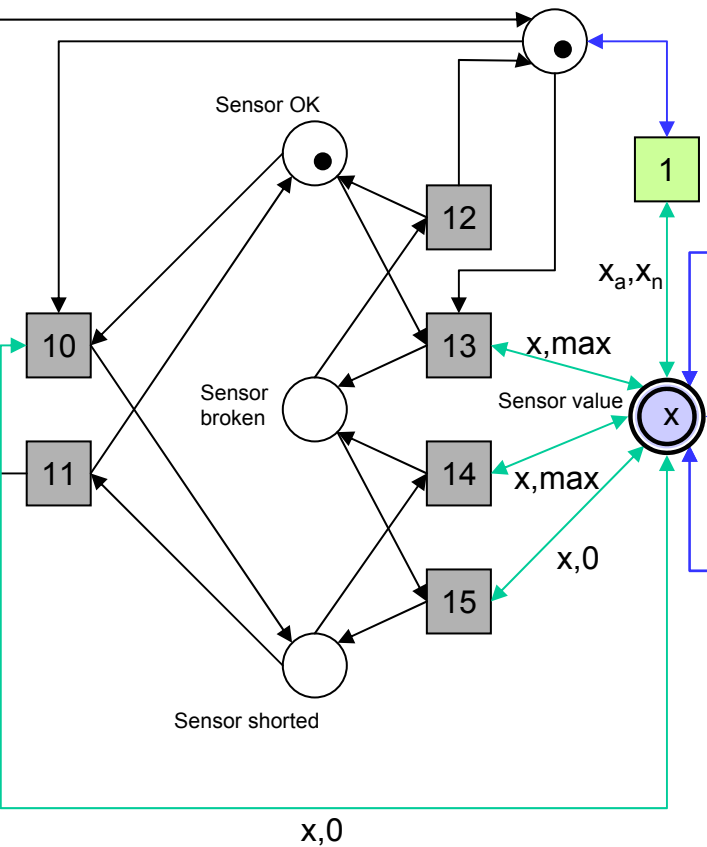
Ignition is still on.
Was petrol used
(e.g. by auxilliary
heating)?

Requirements

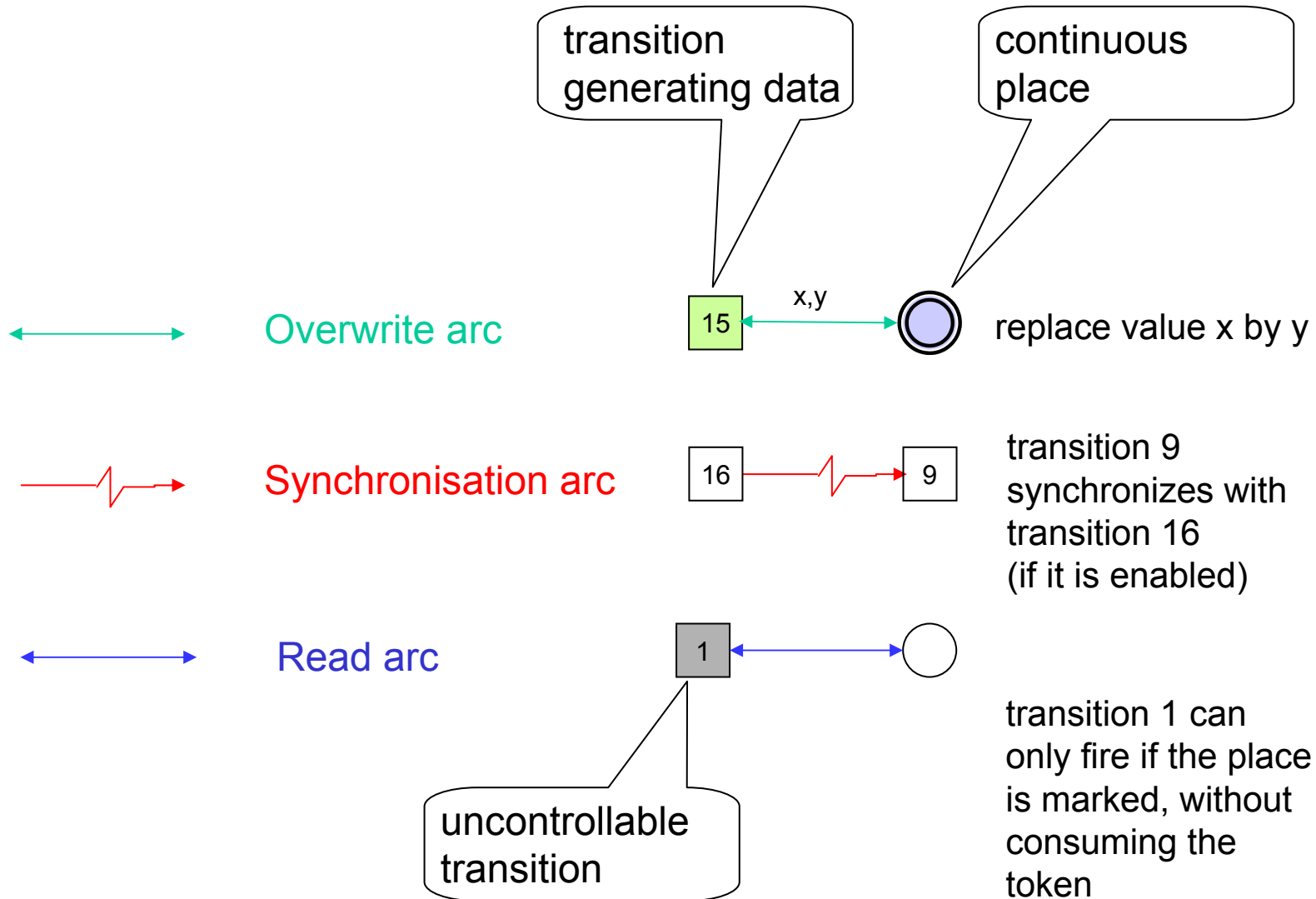
A complete refuel identification requires two gaging rounds. At the end of the second round the assumed petrol level is updated, provided refuel was identified.

For refuel identification in state “ignition off, gaging round 1 starts 6 seconds after ignition was turned off, and it takes 4 seconds. Gaging round 2 happens when ignition is turned on again (0.5 seconds)

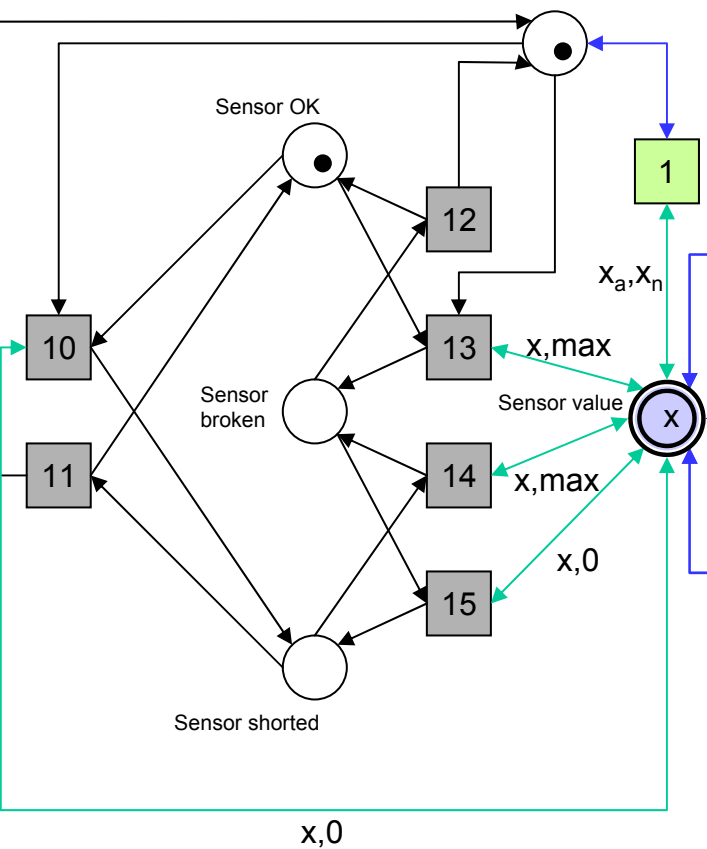
If there is not sufficient time to perform gaging round 1 while ignition is off, no refuel identification will be performed. The result of gaging round 1 survives immediate on- and off-turning of the ignition which does not suffice for gaging round 2.



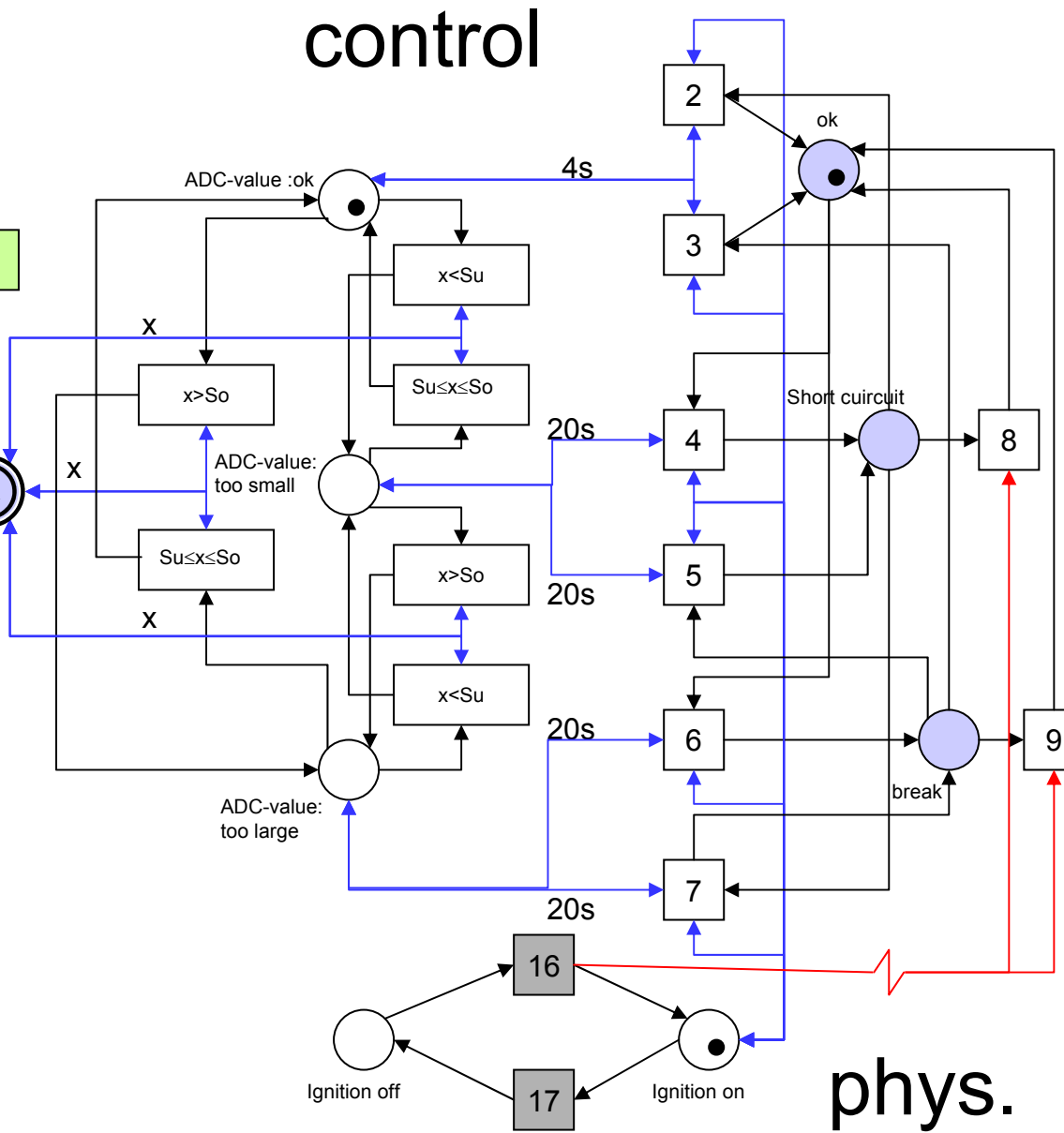
extensions



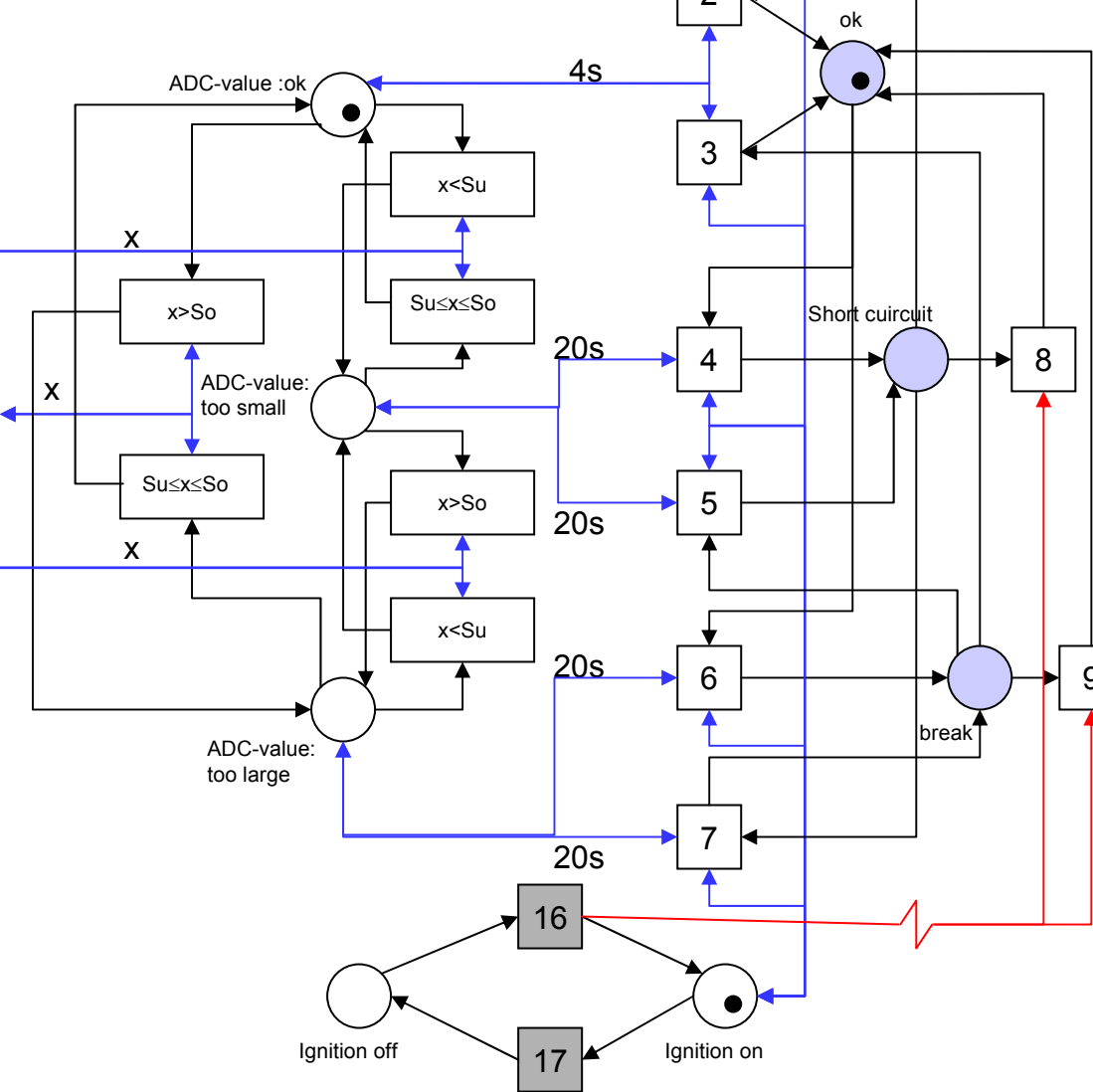
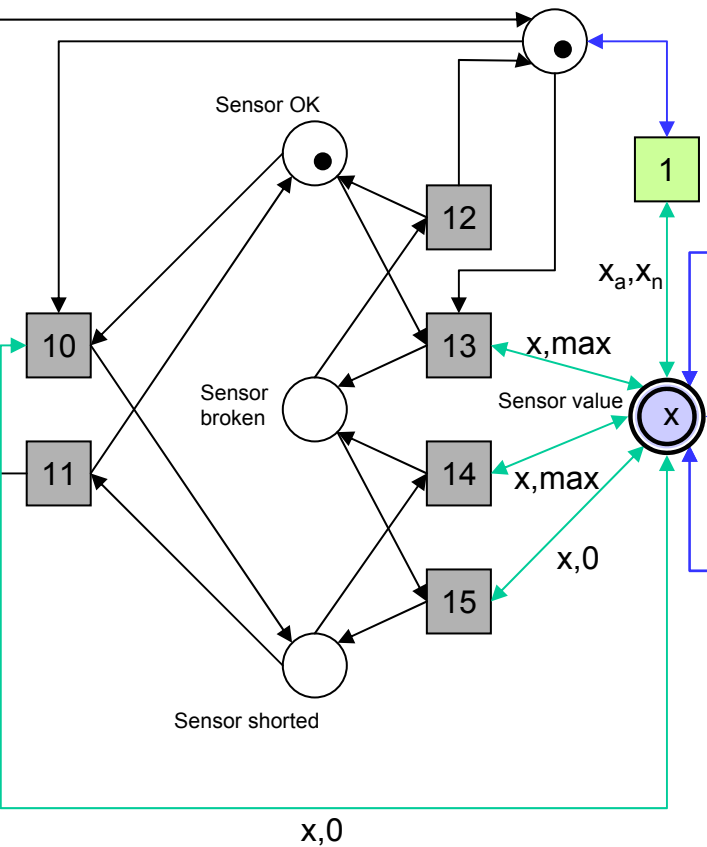
physical reality

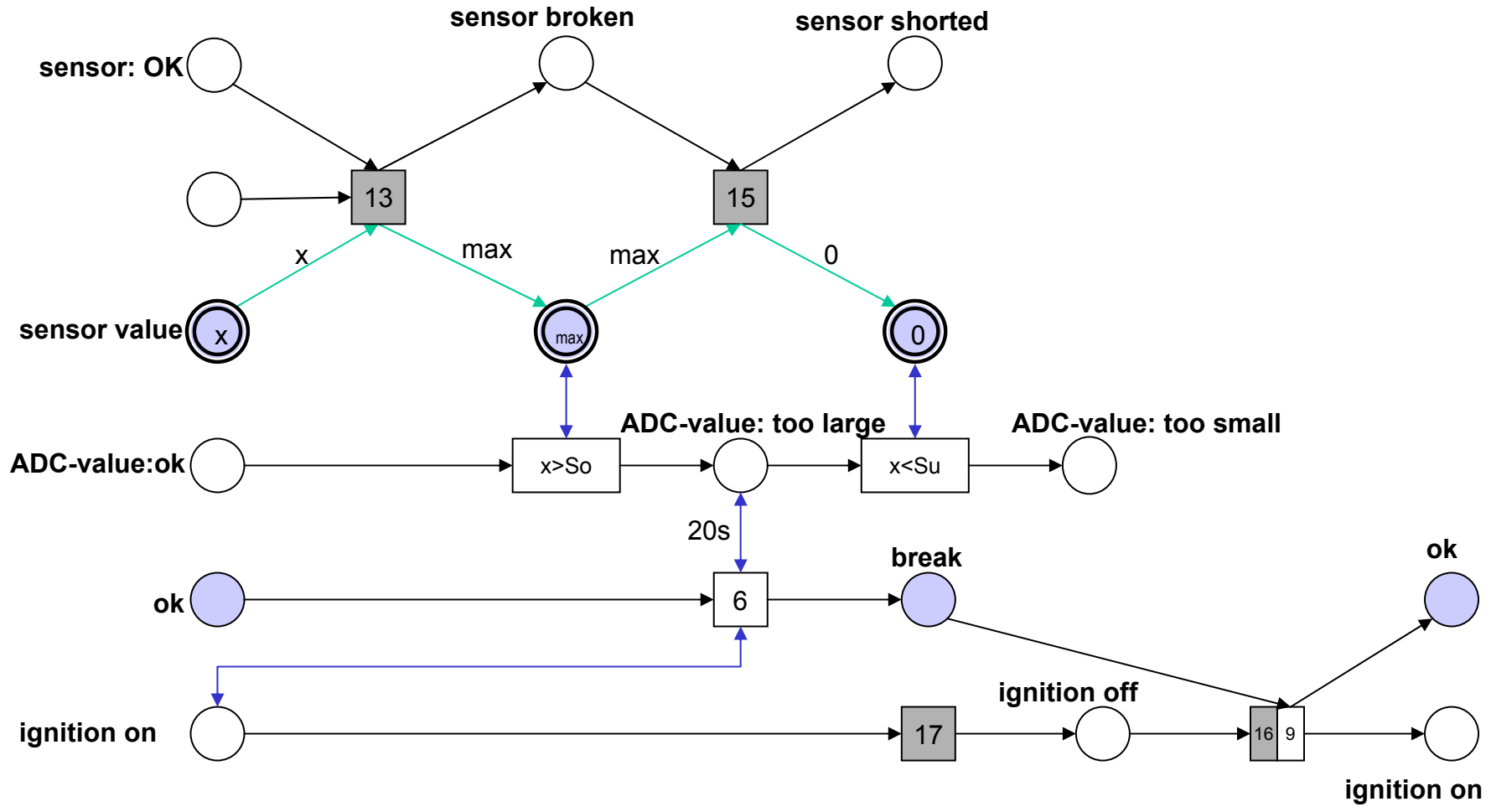


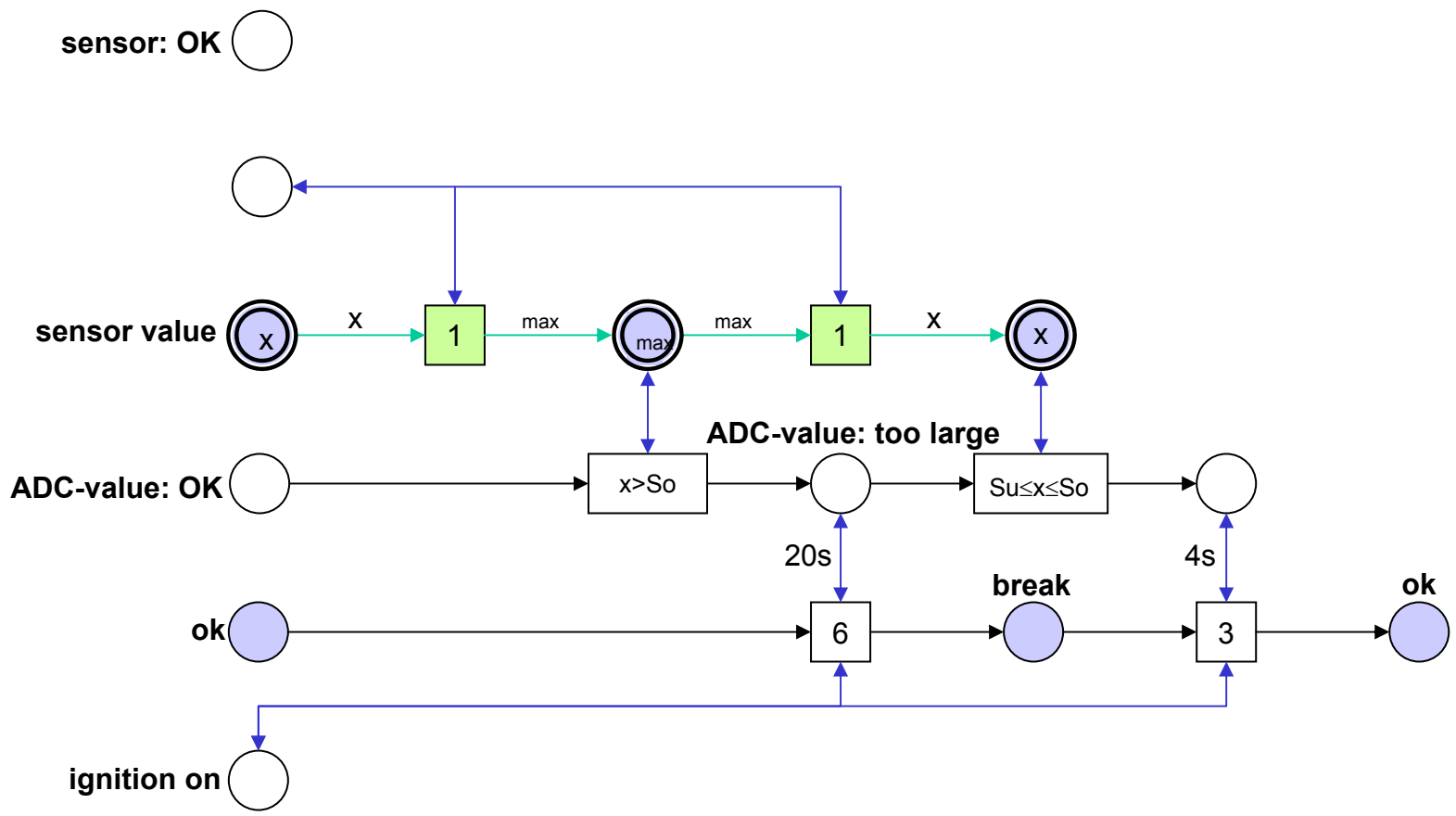
control

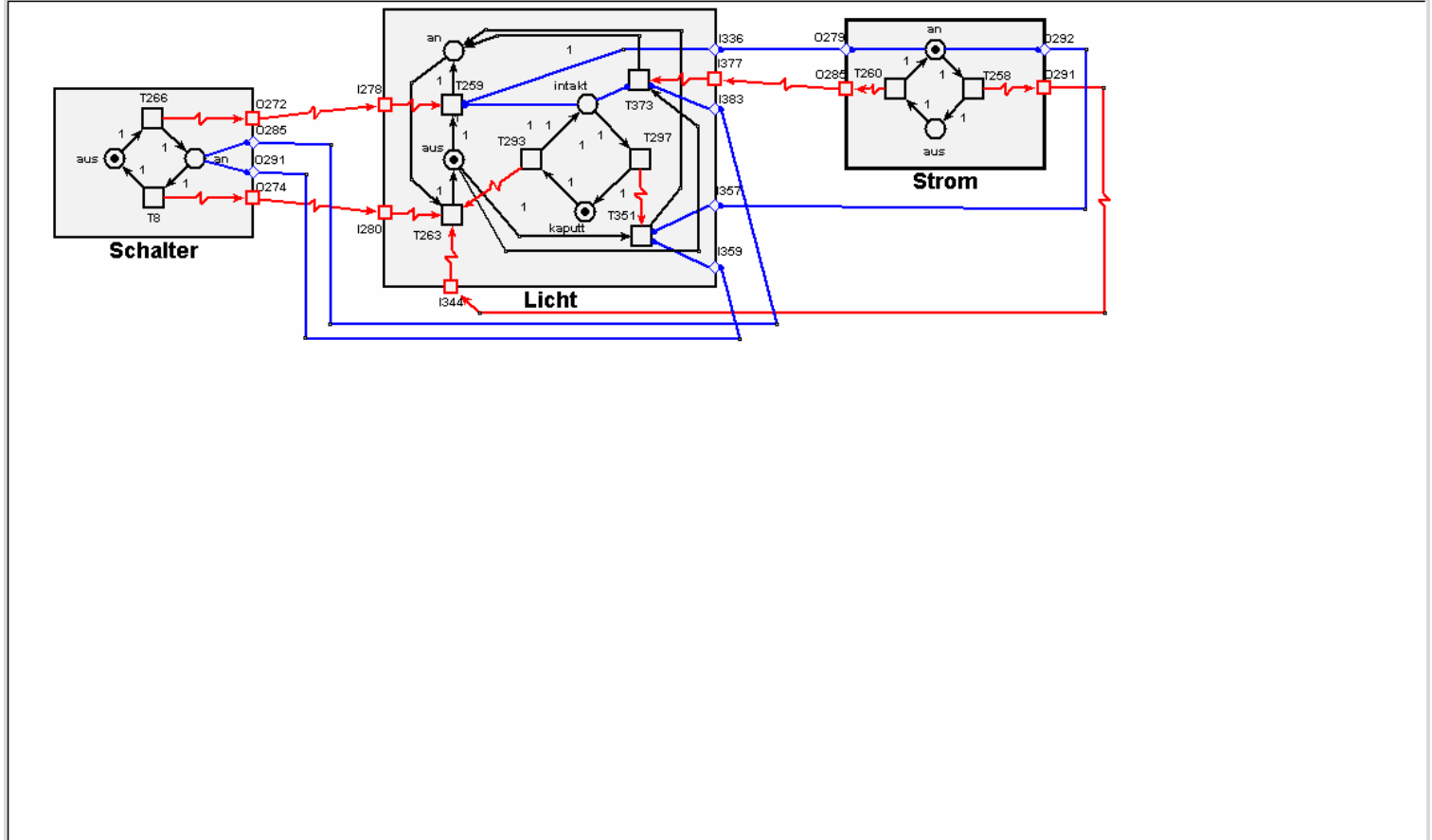


phys.
reality









Places:	8	Transitions:	10	Edges:	20	Scale:	100%	Modified:	•				
Moduls:	3	Conditionsignals:	14	Eventsignals:	14	Eventinputs:	4	Eventoutputs:	4	Conditioninputs:	4	Conditionoutputs:	0